

#### BUNTS SANGHA'S S M SHETTY COLLEGE OF SCIENCE, COMMERCE & MANAGEMENT STUDIES

POWAI, MUMBAI - 400 076.

PERMANENTLY AFFILIATED TO UNIVERSITY OF MUMBAI IMC - RBNQ Merit Certificate ISO 21001 : 2018 Certified

#### TEACHER'S WORK DIARY (YEAR 2023 - 2024)

Teacher's Name	CS BANDESHA SHETTI	1	
Class Teacher of _	Secti	Contract to the contract of th	
Residential Address	ROOM NO-2021 CWING, EKT	A CO-OPE	RATIVE
	SOCIETY, CHANDIVALI Telephone N	99004	14089
Academic Qualificat	OR MAIN MENM DE	SDOA, B.O	pa
QUALIFICATION	UNIVERSITY / DEPARTMENT	CLASS	YR. OF PASSING
COMPANY SECRETARY C	THE INSTITUTE OF COMPANS) SECRETARIES OF INDIA CIC	14 PASS	2014
MBA	KARNATAKA STATE OPEN	110	اامد
M. com	MANGALORE UNIVERSI	ry FIRST	2008
PGDCA	KARNATAKA COMPUTER	PA 33	2008
6/ 39	Vice Principal &	B.COM C	o-ordinator
Designation :	09/06/2014		
Date of Appointment:	CARTA AND DESCRIPTION OF THE PROPERTY OF THE P		
Period of Service :			
Teacher's Signature :			
Principal's Signature :			

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Teacher's

(Second Term)

Period	Time	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
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#### F.Y. B.COM. SEM I – ACCOUNTANCY AND FINANCIAL MANAGEMENT

COURSE OUTCOMES:

CO1: Define Accounting Standards, Inventory valuation, Departmental Accounts and Hire Purchase

System. (Level 1: Remembering)

CO2: Classify the capital and revenue, expenditure and receipts and outline the Accounting Standards, analyze and compare the FIFO System with Weighted Average Inventory System, (Level 2: Understanding)

CO3: Organize and prepare the Departmental Trading and Profit & Loss Account and Balance Sheet

and Final Accounts of Manufacturing Concern. (Level 3: Applying)

CO4: Evaluate the Hire Purchase System. (Level 5: Evaluating)

	LESSON PLAN
MONTH	UNITS/MODULE COVERAGE
	Module 1: Accounting standards issued by ICAI and Inventory valuation
	Accounting standards: Concepts, benefits, procedures for issue of accounting standards Various AS: AS - 1: Disclosure of Accounting Policies AS - 2: Valuation of Inventories (Stock) AS - 9: Revenue Recognition
JULY & AUGUST	Meaning of inventories Cost for inventory valuation
	Inventory systems : Periodic Inventory system and Perpetual Inventory System Valuation: Meaning and importance Methods of Stock Valuation as per AS – 2 :
2.5	FIFO and Weighted Average Method Computation of valuation of inventory as on balance sheet date: If inventory is taken on a date after the balance sheet or before the Balance Sheet
SEPTEMBER	Module 2: Final Accounts
	Expenditure: Capital, Revenue Receipts: Capital, Revenue Adjustment and Closing Entries, Final accounts of Manufacturing concerns (Proprietary Firm)
SEPTEMBER & OCTOBER	Module 3: Departmental Accounts
	Meaning, Basis of Allocation of Expenses and Incomes/Receipts, Inter Departmental Transfer: at Cost Price and Invoice Price Stock Reserve Departmental Trading and Profit & Loss Account and Balance Sheet
OCTOBER	Module 4: Accounting for Hire Purchase
	Meaning Calculation of interest Accounting for hire purchase transactions by asset purchase method based on ful cash price, Journal entries, ledger accounts and disclosure in Balance Sheet for hire and vendor(excluding default, repossession and calculation of cash price)

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# COURSE OUTCOMES(CO) CO1:Define costs, Material Cost, Labour Cost, Overheads, and reconciliation of cost and financial accounts (Level 1: Remembering) CO2:Explain the techniques of Inventory control, EOQ, Material Turnover Ratio, FIFO & Weighted Average System, Labour Cost Statement, Remuneration and incentive system (Level 2: Understanding) of primary overheads, computation of Machine Hour Rate (Level 3: Applying) CO4:Compare and appraise the cost sheet with the financial statement (Level 5: Evaluating) MONTHS MODULES/UNITS

MONTHS	LESSON PLAN
JUNE	MODULES/UNITS
	Unit I: Introduction to Cost Accounting: Objectives and scope of cost accounting, Cost centres and cost units, Cost classification for stock valuation, profit measurement decision making and control, Coding systems, Element of cost, cost behavior pattern Unit V: Classification of costs and cost sheets: Cost of sales, profit centre and investment centre, Cost sheet, total costs and unit costs, different costs for different purpose Simple practical problems on preparation of cost sheet
JULY	Unit V: Classification of costs and cost sheets: Simple practical problems on preparation of cost sheet Unit II: Material cost: Procurement procedures, Inventory control, Inventory Accounting Problems on EOQ, Raw Material Turnover Ratio, Stock Ledger on FIFO, Weighter Average Cost, Techniques of fixing Minimum, Maximum and Reorder Levels
AUGUST	Unit III:  Labour Cost: Attendance and Payroll Procedures, Labour Turnover, Utilisation of Labour, Direct and Indirect Labour, Charging of Labour cost, Identifying Labour Hours with work orders, Efficiency Rating Procedures, Remuneration Systems and Incentive Schemes, Problems on- Preparation of labour cost statement, Remuneration and incentives systems based on Piece work plan, Halsey Premium Plan, Rowan System, Gantt's Task, Labour Cost problems solution  UNIT IV:  Overheads: Functional Analysis, Behavioural Analysis  Problems on — Departmentalization and apportionment of primary overheads overhead rates including machine overhead rates  Direct Labour method and Prime Cost Method
SEPTEMBER	Unit VI: Reconciliation of cost and financial accounts

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Principal

Month	Topics to be covered
EVRC	OM. SEM II – ACCOUNTANCY AND FINANCIAL MANAGEMENT-II
a. Define Accoun b. Organiz c. Classify d. Evaluat	COMES: Single Entry System of Book Keeping, Consignment Accounts, Brancets and Fire insurance Claim and prepare consignment accounts Branch accounts under Debtor Method and Stock & Debtor Method are Fire Insurance Claims and Single-Entry System of Book-keeping
MONTH	UNITS/MODULE COVERAGE
December & January	Accounting from Incomplete Records: Introduction Problems on preparation of final accounts of Proprietary Tradin Concern (conversion method)
January & February	Consignment Accounts:  Accounting for consignment transactions Valuation of stock Invoicing of goods at higher price(excluding overriding commission normal/abnormal losses)
February & March	Branch Accounts:  Meaning/ Classification of Branch Accounting for Dependent Branch not maintaining full books: debto method, Stock and debtors method
March & April	Fire Insurance Claim: Computation of Loss of Stock by Fire Ascertainment of Claim as per the Insurance Policy Exclude: Loss of Profit and Consequential Loss
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Month	Topics to be covered
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COURSE OUT	Cost Accounting
Define C Costing a     Explain cost acco     Organize     Compare	Cost Control Accounts, Contract Costing, Process Costing, Marginal Costing, Standard emerging concepts of cost accounting the techniques of process costing and contract costing some emerging concepts.
MONTHS	MODULES/UNITS
November & December	Module-04:Introduction to Marginal Costing  Marginal costing meaning, applications, advantages, fiz:Actions  Contribution, Breakeven analysis, Margin of safety and profit volume graph.  Note-Simple Practical problems based on Marginal Costing excluding decision making
December	Module-05:Introduction to Standard Costing Various types of standards, Setting of standards, Basic concepts of Material an Labour variance analysis. Note-Simple Practical problems based on Material and labour variances excludin sub-variances
January	Module-02:Contract Costing  Progress payments, Retention money, Contract accounts, Accounting for materia Accounting for Tax deducted at source by the contractee, Accounting for plant use in a contract, treatment of profit on incomplete contracts, Contract profit an Balance sheet entries.  Excluding Escalation clause Note- Simple practical problems
January & February	Module-03:Process Costing Process loss, Abnormal Gains and Losses, Joint products and by-products. Excluding Equivalent units, Inter-process profit Note- Simple Practical problems Process Costing and joint and by-products
February	Module-01:Cost Control Accounts Advantages and Disadvantages Cost Control Accounts, Principal Accounts, Subsidiary Accounts to be maintained Note- Simple practical problems on preparation of cost control accounts
March	Module-06:Some Emerging concepts of Cost accounting Target Costing Life cycle Costing Benchmarking ABC Costing Note- No practical problems

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## Teacher's Leave Record

Day	Date	Reason for Leave	Type of Leave	Teacher's Signature	Principal's Signature
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#### BUNTS SANGHA'S S M SHETTY COLLEGE OF SCIENCE, COMMERCE & MANAGEMENT STUDIES POWAI, MUMBAI - 400 076.

PERMANENTLY AFFILIATED TO UNIVERSITY OF MUMBAI IMC - RBNQ Merit Certificate

ISO 21001 : 2018 Certificate

#### TEACHER'S WORK DIARY (YEAR 2023 - 2024)

eacher's Name(	SAHANA RAY	TPRASAD	90.	
class Teacher of	TYBAC	Section :		
Residential Address_	B2-1001, A	Shok Tower	, Milit	ary Roa
Marol	, Andheri (Fas	Telephone No	90043	15883
	on M. Com, N			
QUALIFICATION	UNIVERSITY / DEI	PARTMENT	CLASS	YR. OF PASSING
M. Com	Mangalore Ur	rivusily	Figust-	2006
Designation :	_ dssistant	4		
Date of Appointment :	24 04 8019	<del>կ</del>		
Period of Service :	1dy Years			
Teacher's Signature :				
Principal's Signature :				

LIST OF SUBJECT TEACHERS FOR CLASS: TYBAF

Sr. No.	TERM — T	Subject Taught
1	Bahana Raviprasad	Financial Managera
2	Komal Tiwari	Financial AC-VI
3	Virendona Singh	Financial Alc - I
H	John Menezes	Texation
5	Ashish Navik.	Cost- Accounting
6	Harminder Oberoi	International Finance
		No. 1
2	TERM -	<u>II</u> .
1.	Bahana Raviprasad	Financial Management
2.	Anjana Verna	SAPM
3.	Virendra Bingh	Financial Alc-VII
di	John Menezes	Nexation
5.	Dr. Tushan Chavan	Cost Alca.
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# Teacher's Time Table

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Co-ordinator

FINANCIAL MANAGEMENT II

MONTH	UNITS/MODULE COVERAGE
JUNE - JULY	Module 2: Capital Budgeting - Project Planning & Risk Analysis Introduction - Capital Budgeting Process, Project Classification and Investment Criteria. Techniques of Capital Budgeting - NPV, Benefit Cost Ratio, Internal Rate of Return, Modified Internal Rate of Return, Payback period, Discounted Payback Period and ARR. (Inclusive of Estimation of Project Cash Flows) Capital Rationing - Meaning, Need and Dealing with Capital Rationing Problems Risk Analysis in Capital Budgeting - Sources and Perspectives of Risk, Sensitivity Analysis, Scenario Analysis, Simulation Model, Decision Tree Analysis and Break - Even Analysis.
AUGUST	Module 3: Capital Structure Theories and Dividend Decisions Capital Structure Theories — Background, Assumptions, Definitions and Taxation and Capital Structure Types — Net Operating Income, Net Operating Income Approach, Traditional Position, Modigliani and Miller Approach, Trade off Theory and Signaling Theory. Dividend Decisions- Need, Importance, Formulation, Legal and Procedural Aspects. Dividend Decision Models - Walter, Gordon, Graham & Dodd Model and M-M Model
AUGUST	Module 4: Mutual Fund and Bond Valuation Introduction to Mutual Fund- History & Origin, Definition, Meaning, Characteristics, Advantages, Disadvantages, Limitations of Mutual Funds, Ethics in Mutual Fund. Entities involved - Sponsor, Trust, Trustee, Asset Management Company, Registrar and Transfer Agent (RTA) and Fund Houses in India. Classification of Mutual Fund - Functional/Operational - Operended, close ended, Interval, Portfolio - Income, Growth Balanced, MMMF, Geographical/ Location - Domestic and Offshore, Tax Saving Funds, Exchange Traded Funds, Balance Funds, Fixed Term Plan Debt Funds and SIP. Calculations of NAV, Entry Load and Exit Load. Bond Valuation - Meaning, Measuring Bond Returns - Yield to Maturity, Yield to call and Bond Pricing. Bond Pricing Theorems Bond Risks and Bond Duration. (Practical Problems on YTM and Bond Duration.)

Co-ordinator

Module 5: Credit Management  Credit Management – Terms of Payment, Credit Policy Variables, Credit Evaluation, Credit Granting Decision, Control of Accounts Receivable i.e. Receivables Management, Aging Schedule and Credit Management in India
Module 1: Strategic Financial Management Strategic Financial Management – Need and Importance Corporate, Business and Functional Strategy Financial Planning - Need and Importance Profit Maximization Wealth Maximization Interface of Financial Policy and Strategic Management
Relationship of Finance to Economics and Accounting Role of Financial Manager  Quiz using Google Forms or Quizziz, Unit test, Flipped Classroom
PPT
<ul> <li>After successfully completing this course students will be able to</li> <li>Understand the basic concept of Financial Management,</li> <li>Role of Finance Managers in Decision Making, Mutual</li> <li>Funds, Bonds, Capital Budgeting and Theories of Capital</li> </ul>
Classify and assess the Long Term Investment projects of the companies with various Capital Budgeting Techniques, Credit Policies based on credit limits and associated level of risk     Estimate the value of the companies based on best
<ul> <li>investment opportunities available for the companies based on leverage</li> <li>Differentiate and recommend the various Mutual Fund and Bonds investment opportunities based on NAV and Yield of Bonds</li> </ul>

Teacher

Co-ordinator

Principal

A 400 NOTE 1	T.Y. B.B.I SEM V – AUDITING - I UNITS/MODULE COVERAGE
MONTH	Module 1: Introduction to Auditing
JUNE - JULY	Basics-Financial Statements, Users of Information, Definition of Auditing, Objectives of Auditing - Primary and Secondary, Expression of Opinion, Detection of Frauds and Errors, Inherent limitations of Audit Difference between Accounting and Auditing, Investigation and Auditing.  Errors & Frauds-Definitions, Reasons and Circumstances, Types of Errors - Commission, Omission, Compensating error. Types of frauds, Risk of Fraud and Error in Audit, Auditors Duties and Responsibilities in Case of Fraud Principles of Audit -Integrity, Objectivity, Independence, Skills Competence, Work Performed by Others, Documentation, Planning Audi Evidence, Accounting System and Internal Control, Audit Conclusions and Reporting  Types of Audit - Meaning, Advantages and Disadvantages of Balance sheet Audit, Interim Audit, Continuous Audit, Concurrent Audit and Annual Audit.
JULY - AUGUST	Module 2: Audit Planning, Procedures and Documentation: Audit Planning - Meaning, Objectives, Factors to be Considered, Source of Obtaining Information, Discussion with Client, Overall Audit Approach. Audit Program - Meaning, Factors, Advantages and Disadvantages Overcoming Disadvantages, Methods of Work, Instruction before Commencing Work, Overall Audit Approach Audit Working Papers - Meaning, Importance, Factors Determining Formand Contents, Main Functions / Importance, Features, Contents of Permanent Audit File, Temporary Audit File, Ownership, Custody Access of Other Parties to Audit Working Papers, Auditors Lien on Working Papers, Auditors Lien on Client's Books Audit Notebook - Meaning, Structure, Contents, General Information
AUGUST	Current Information, Importance.  Module 3:Auditing Techniques and Internal Audit Introduction Test Check- Test Checking Vs Routing Checking, Test Check meaning Features, Factors to be Considered, When Test Checks Can be Used Advantages, Disadvantages and Precautions. Audit Sampling - Audit Sampling, Meaning, Purpose, Factors in Determining Sample Size -Sampling Risk, Tolerable Error and Expecte Error, Methods of Selecting Sample Items, Evaluation of Sample Results Auditors Liability in Conducting Audit Based on Sample. Internal Control - Meaning and Purpose, Review of Internal Control Advantages, Auditors Duties, Review of Internal Control, Inheren Limitations of Internal Control, Internal Control Samples for Sales an

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	Debtors, Purchases and Creditors, Wages and Salaries. Internal Checks Vs Internal Control, Internal Checks Vs Test Checks. Internal Audit -Meaning, Basic Principles of Establishing Internal Audit, Objectives, Evaluation of Internal Audit by Statutory Auditor, Usefulness of Internal Audit, Internal Audit Vs External Audit, Internal Checks Vs Internal Audit.
SEPTEMBER - OCTOBER	Module 4: Auditing Techniques: Vouching Audit of Income - Cash Sales, Sales on Approval, Consignment Sales, Sales Returns Recovery of Bad Debts written off, Rental Receipts, Interest and Dividends Received, Royalties Received.  Audit of Expenditure - Purchases, Purchase Returns, Salaries and Wages, Rent, Insurance Premium, Telephone Expenses, Postage and Courier, Petty Cash Expenses, Traveling Commission, Advertisement, Interest Expenses.  Module 5: Auditing Techniques: Verification Audit of Assets Book Debts / Debtors, Stocks - Auditors General Duties; Patterns, Dies and Loose
	Tools, Spare Parts, Empties and Containers, Quoted Investments and Unquoted Investment, Trade Marks / Copyrights, Patents, Know-how, Plant and Machinery, Land and Buildings, Furniture and Fixtures.  Audit of Liabilities - Outstanding Expenses, Bills Payable, Secured loans, Unsecured Loans, Contingent Liabilities.
METHODOLOGY	Unquoted Investment, Trade Marks / Copyrights, Patents, Know-how, Plant and Machinery, Land and Buildings, Furniture and Fixtures.
COURSE OUTCOME	Unquoted Investment, Trade Marks / Copyrights, Patents, Know-how, Plant and Machinery, Land and Buildings, Furniture and Fixtures. Audit of Liabilities - Outstanding Expenses, Bills Payable, Secured loans, Unsecured Loans, Contingent Liabilities.
COURSE	Unquoted Investment, Trade Marks / Copyrights, Patents, Know-how, Plant and Machinery, Land and Buildings, Furniture and Fixtures. Audit of Liabilities - Outstanding Expenses, Bills Payable, Secured loans, Unsecured Loans, Contingent Liabilities.  Quiz - topic wise, PPT  Explain the basic terms and concepts of Audit, Errors, Frauds, Audit Planning, Programme, Working Papers, internal audit, Audit techniques of Vouching, Verification and Test Check  Develop Internal Control System, Audit Planning, audit program

Teacher

Co-ordinator

Principal

1600	S.Y. B.COM. SEM III – INTRODUCTION TO MANAGEMENT ACCOUNTING
MONTH	UNITS/MODULE COVERAGE
JUNE - JULY	Module 1:  A. Introduction to Management Accounting Nature, Scope and Functions of Management Accounting – Role o Management Accounting in Decision Making – Management Accounting and Financial Accounting  Module 3: Working Capital Management: Concept, Nature of Working Capital Estimation and Operating Cycle
JULY - AUGUST	Module 1:  B. Analysis and Interpretation of Accounts – Vertical Balance Sheet and P & LA/c  a. Trend Analysis  b. Comparative Statement  c. Common Size Statement
AUGUST	Module 2: Ratio Analysis a. Balance sheet ratios b. Revenue statement ratios c. Combined ratios
SEPTEMBER	Module 4: Capital Budgeting: Introduction, Capital Budgeting Projects and Technique - Pay -back Period, ARR, NPV, PI, Discounted Payback.
METHODOLOGY	Oniz using Coods Forms on Onizate
COURSE OUTCOME	Understand the basics of management accounting, practice application of various financial analysis tools such as Common Siz Statements, Comparative analysis, Trend analysis and Ratio analysis basics of Capital Budgeting and Working Capital.      Apply the financial tools in evaluation of the various targe achievable in future.      Estimate the working capital required for a level of production calculate ratios and capital budget of various business activities.      Formulate the future course of action in various levels of business operations based on analysis of statements.

Teacher

Co-ordinator

	S.Y. BBI. SEM III – MANAGEMENT ACCOUNTING
MONTH	UNITS/MODULE COVERAGE
JUNE - JULY	Module 1: Introduction to Management Accounting Nature, Scope and Functions of Management Accounting – Role of Management Accounting in Decision Making – Management Accounting and Financial Accounting Module 3: Working Capital Management: Concept, Nature of Working Capital Estimation and Operating Cycle
JULY - AUGUST	Module 2: Ratio Analysis a. Balance sheet ratios b. Revenue statement ratios c. Combined ratios
SEPTEMBER	Module 4:  Management of profits / Dividend Policy: Meaning, types, factors influencing dividend policy, forms of dividend, determination of dividend policy: Factors, dividend policy in India, Bonus shares and stock splits.
METHODOLOGY	Quiz using Google Forms or Quizziz PPT Flipped Classroom
COURSE OUTCOME	After successfully completing this course students will be able to -  Understand the basics of management accounting, practical application of various  Apply the financial tools in evaluation of the various targets achievable in future  Estimate the working capital required for a level of production, calculate ratios and revised share capital after stock splits or bonus issue  Formulate the future course of action in various levels of business operations based on analysis of statements

Teacher

Co-ordinator

Principality

	SYBAF : SEMESTER IV :
	NAGEMENT
	MANAGEMENTS  MODULES/UNITS  MODULES/UNITS  MODULES/UNITS  Modulation to Management Accounting  Unit -I- Introduction to Management Accounting, Role of Management Accounting,  Weaning, Features, Scope, Importance, Functions, Role of Management Accounting and  Meaning, Features, Scope, Importance, Tools, Management Accounting framework, Management Accounting fr
4 hours/	ment Accounting
	Unit -I- Introduction to Management Accounting,  Unit -I- Introduction to Management Accounting, Role of Management Accounting,  Meaning, Features, Scope, Importance, Tools, Management Accounting and  Management Accounting framework, Tools, Management Accounting.
MONTHS	Thit -I- Introduction Scope, Importance, Tools, Management
NOV	Meaning, Features, Accounting frameworks
. W	Management Accounting.
	Management Accounting. Financial Accounting. Financial Accounting.  Unit-V-Working Capital Management- Unit-V-Working Capital Management of working capital, Planning of working capital Requirements in case of Trading and A. Concept, Nature of working Capital Requirements in case of Trading and B. Estimation /Projection of Working Capital Requirements in case of Trading and Manufacturing Organization.  Manufacturing Organization.
	Unit-V-Working Capital, Property of Working Capital Requirements in Case
Det	A Concept, Nature of Working Cap
	A. Concept, Projection of Working B. Estimation / Projection / P
	A. Concepts (Projection of B. Estimation / Projection of B. Estimation / Projection of Cash Flow Statement with reference to Accounting Standard No.3  C. Operating Cycle practical problems.  Unit-IV-Preparation of Cash Flow Statement with reference to Accounting Standard No.3  Unit-IV-Preparation of Cash Flow Statement with reference to Account Standard No.3  Unit-IV-Preparation of Cash Flow Statement with reference to Account Standard No.3  Account suitable for analysis
	C. Operating Cycle Cash Flow Statement With
	rinit-IV-Preparation of Carendaries
DEC - JAN	(Indirect method only)  Interpretation of Accounts.  Grand Loss Account suitable for analysis
	Unit-IV-Preparation of Cases (Indirect method only) (Indirect method only) (Indirect method only)  Unit-II Analysis and Interpretation of Accounts:  Unit-II Analysis and Interpretation of Accounts:  a) Vertical Forms of Balance Sheet and Profit and Loss Account suitable for analysis  a) Vertical Forms of Balance Sheet and Profit and Loss Account suitable for analysis.
EB-MARCH	a) Vertical Forms of Balance
	a) Vertical Analysis. b) Trend Analysis.
	c) Comparative Statement.
	Unit-III-Financial Statement Analysis. Rates and types of analysis.  Meaning of financial statement analysis, steps, objectives and types of analysis.  Meaning of financial statement analysis, steps, objectives and types of analysis.  Meaning of financial statement analysis, steps, objectives and types of analysis.  Meaning of financial statement analysis, steps, objectives and types of analysis.  Meaning of financial statement analysis, steps, objectives and types of analysis.  Meaning of financial statement analysis, steps, objectives and types of analysis.  Meaning of financial statement analysis, steps, objectives and types of analysis.  Meaning of financial statement analysis, steps, objectives and types of analysis.  Meaning of financial statement analysis, steps, objectives and types of analysis.  Meaning of financial statement analysis, steps, objectives and types of analysis.  Meaning of financial statement analysis.  Revenue Statement Ratios:  i. Gross Profit Ratio
	Meaning of Illiands and Classification, Du point Statement Ratios.
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	iii. Stock Working Capital Iv. Net Profit Ratio
	iv. Proprietary Ratio v. Net Operating Profit Ratio
	v. Debt Equity Ratio vi. Stock Turnover Ratio
	vi. Capital Gearing Ratio
	Combined Ratio i. Return on Capital employed (Including Long Term Borrowings) i. Return on Capital employed (Shareholders Fund and Preference Capital)
	i. Return on Capital employed (Including Long Term Botton     ii. Return on proprietor's Fund (Shareholders Fund and Preference Capital)
	ii. Return on proprietor's Fund (Shareholders Fund and Treterories
	iii. Return on Equity Capital
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	vi. Debtors Turnover  Quiz Using Google Forms or Quizziz, Flipped Classroom, PPT  Quiz Using Google Forms or Quizziz, Flipped Classroom, PPT
ETHODOLOGY	Quiz Using Google Forms or Quizziz, Filipped Classifoods, Practical application of various  1. Understand the basics of management accounting, practical application of various  1. Comparative analysis. Trends
Course	1. Understand the basics of management accounting, practice analysis, Trend
Outcome	financial analysis tools such as Common Size Statements, Comparative analysis, Trend
- 3	analysis and Ratio analysis, basics of Cash Flow Statement and Working Capital
	2 Apply the financial tools in evaluation of the various targets achievable in future.
1	<ol> <li>Estimate the working capital required for a level of production, calculate ratios and cash</li> </ol>
100	flow of various business activities
- 1	Formulate the future course of action in various levels of business operations based on
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4 hours/ week	S.Y. B.COM. SEM IV FINANCIAL ACCOUNTING AND AUDITING VI – AUDITING
MONTH	UNITS/MODULE COVERAGE
NOV - DEC	MODULE 1: Introduction to Auditing
	A. Basics - Financial Statements, Users of Information, Definition of Auditing, Objective of Auditing, Inherent limitations of Audit, Difference between Accounting an Auditing, Investigation and Auditing.  B. Errors & Frauds - Definitions, Reasons and Circumstances, Types of Error, Types of frauds, Auditors Duties and Responsibilities in case of fraud.  C. Principles of Audit, Materiality, True and Fair view.
DEC - JAN	D. Types of Audit -Balance sheet, Interim, Continuous, Concurrent and Annual Audit
	<ul> <li>MODULE 2: Audit Planning, Procedures and Documentation</li> <li>A. Audit Planning – Meaning, Objectives, Factors to be considered, Sources of obtaining information, Discussion with Client, Overall Audit Approach</li> <li>B. Audit Program – Meaning, Factors, Advantages and Disadvantages, Overcomin Disadvantages, Methods of Work, Overall Audit Approach.</li> <li>C. Audit Working Papers – Meaning, importance, Factors determining Form and Contents, Auditors Lien on Working Papers &amp; Client's Books.</li> </ul>
JAN - FEB	MODULE 3: Auditing Techniques and Internal Audit introduction
FEB -	A. Test Check – Test Checking Vs Routing Checking, test Check meaning, features factors to be considered, when Test Checks can be used, advantages, disadvantages precautions.  B. Audit Sampling – Audit Sampling, meaning, purpose, factors in determining samplesize C. Internal Control – Meaning and purpose, review of internal control, advantages auditors duties, review of internal control, Inherent Limitations of Internal control, internal control samples for sales and debtors, purchases and creditors, wages and salaries. Internal Checks Vs Internal Control, Internal Checks Vs Test Checks.  D. Internal Audit: Meaning, basic principles of establishing Internal audit, objectives evaluation of internal Audit by statutory auditor, usefulness of Internal Audit, Internal Audit Vs External Audit, Internal Checks Vs Internal Audit
MARCH	MODULE 4: Auditing Techniques: Vouching & Verification
	A. Audit of Income B. Audit of Expenditure : C. Audit of Assets D. Audit of Liabilities
METHODOLOGY	Quiz - topic wise, PPT
COURSE OUTCOME	Explain the basic terms and concepts of Audit, Errors, Frauds, Audit Planning, Programme, Working Papers, internal audit, Audit techniques of Vouching, Verification and Test Check     Explain and analyse the objectives and importance of Internal Control System, Audit Planning, preparation of audit program and audit working papers     Evaluate the various concepts related to audit techniques such as audit sampling, test check, Vouching and Verification  4. Adapt the auditing techniques of Vouching of various transactions in relation to
	income and expenses and auditing techniques of verification as regards Balance Sheet items

Teacher

Coordinator

Principal

4 hours/	T.Y. B.B.I. SEM VI AUDITING - II
week	UNITS/MODULE COVERAGE
MONTH	MODULE 1:
	Audit of Limited Companies  Qualifications, Disqualifications, Appointment, Removal, Remuneration of Auditors, Audit Ceiling, Status, Power, Duties and Liabilities of Auditors, Branch Audit, Joint Audit, Special Audit. Maintenance of Books of Account –Related Party Disclosures, Segment Reporting, Divisible Profit, Dividend and Depreciation (Companies Act, Standards on Accounting, Legal Decisions and Auditor's Responsibility), Representations by Management, Contents of Annual Report. Definition, Distinction between Report and Certificate, Types of Reports/Opinion.
FEBRUARY	MODULE 2: Audit of Banking Companies Introduction of Banking Companies, Form and Content of Financial Statements, Qualifications of Auditor, Appointment of Auditor, Remuneration of Auditor, Power of Auditor, Auditor's Report, Format of Audit Report, Long Form Audit Report, Conducting an Audit, Initial Consideration by Statutory Audit, Internal Control System, Verifications of Assets and Balances.
FEBRUARY	MODULE 3: Audit of Insurance Companies Audit of Companies carrying General Insurance Business, Audit of Companies carrying Life Insurance Business, Applicability of Accounting Standards (AS 3, 4,9,13,17), Books and Registers to be maintained, Submission of Reports and Returns, Audit of Accounts, Preparation of Audit and Internal Controls.
MARCH	MODULE 4: New Areas of Auditing Introduction to Cost Audit, Human Resource Audit, Management Audit, Operational Audit, Forecast Audit, Social Audit, Tax Audit, Forensic Audit and Environmental (Green) Audit. Audit in an EDP Environment, Introduction, General Approach to EDP Based Audit and Special Techniques for Auditing in an EDP Environment.
APRIL	MODULE 5: Professional Ethics and Misconduct Introduction, Meaning of Professional Ethics Meaning of Professional Misconduct, Schedules to the Chartered Accountants Act, 1949 Relating to Professional Misconduct, Enquiry into Charges of Misconduct of Chartered Accountants.
METHODOLOGY	Quiz - topic mod 11 1
COURSE OUTCOME	<ol> <li>Understand the concept of auditing under banking companies and insurance sectors, Qualification, duties, responsibilities of Auditor, various types of audit and Professional Ethics and Misconduct</li> <li>Explain the various parameters related with appointment, removal of Compan Banks and Insurance Sector Auditors</li> <li>Distinguish and compare various types of audit based on the circumstances are objectives, audit under computerised environment and paper audit</li> <li>Formulate and follow ethical practices of auditing, appropriate audit techniques.</li> </ol>

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4 hours/ week	T.Y. B.A.F. SEM VI – FINANCIAL MANAGEMENT - III
MONTH	UNITS/MODULE COVERAGE
DEC- JAN	MODULE 1: Business Valuation Conceptual Framework of Valuation – Book Value, Market Value, Economic Value Liquidation Value, Replacement Value, Salvage Value, Value of Goodwill and Fair Value Approaches of Valuation – Assets Based Approach to Valuation, Earnings Based Approach to Valuation, Earnings Measure on Cash Flow Basis, Market Value Added Approach ar Economic Value Added.
FEB	MODULE 2:  Mergers and Acquisitions Introduction- Basic modes of acquiring another firm, Synergy effects, Difference between Merger and Takeover, Advantages of Mergers and Acquisitions, Benefits of Merger for Acquiring firm, Reasons of companies to offer themselves for sale, Reasons for failure of Mergers and Reverse Merger.  Commonly Used Bases for determining the Exchange Ratio – EPS, MPS, Book value and Combination of Measures and Evaluation of Mergers (Practica Problems)
FEB- MARCH	MODULE 3: Corporate Restructuring and Takeovers Introduction – Meaning, Need and Importance, Forms of Restructuring, Advantages and Disadvantages Takeovers – Meaning, SEBI Guidelines, Anti-takeover defenses and Asset and Liabilit Restructuring. (Practical Problems)
MARCH	MODULE 4:  Lease and Hire Purchase Financing Introduction – Meaning and Types of Leases, Rationale, Mechanics, Operating Leases Leasing as Financing Decisions, Calculation of Cash flows of a finance lease.  Hire Purchase – Meaning, Need and Importance, Calculation of Hire Purchase installments Choice between Leasing and Hire Purchase
APRIL	MODULE 5: Working Capital financing Introduction – Key features and Characteristics of Trade Credit, Bank Credit, Commercial Papers, Certificate of Deposits and Factoring. Practical Problems based on Factoring and calculations of yield of CP's and CD's
METHODOLOGY	Quiz Using Google Forms or Quizziz, Flipped Classroom, PPT
COURSE OUTCOME	<ol> <li>Remember and Understand the various corporate restructure methods such as merger, acquisitions, internal reconstruction, Define Leasing, Hire Purchase, Working Capital</li> <li>Calculate the exchange ratios based on Market price and EPS of the companies</li> <li>Compare and Recommend the best financing option between Leasing and Hire Purchase, best method of corporate restructuring</li> <li>Evaluate the Factoring, Commercial Papers, Certificate of Deposits as Working Capital Financing option for the companies</li> </ol>

Teacher

Co-ordinator

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Subject:			
Date	Class & Time	Subject Taught	Topics Covered Signature
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Coordinator

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Teacher

### **Teacher's Leave Record**

Day	Date	Reason for Leave	Type of Leave	Teacher's Signature	Principal's Signature
Tursday	13 )6 kz	Personal Work	C.L	Sely	
	8/1/23	Personal	C.L.	Saly-	
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### BUNTS SANGHA'S S M SHETTY COLLEGE OF SCIENCE, COMMERCE & MANAGEMENT STUDIES POWAI, MUMBAI - 400 076.

PERMANENTLY AFFILIATED TO UNIVERSITY OF MUMBAI IMC - RBNQ Merit Certificate ISO 21001 : 2018 Certified

### TEACHER'S WORK DIARY (YEAR 2013 - 20 24

Teacher's Name	, , , , , , ,	on: <u>BSc/M</u>	Sc TT
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50 mmmmm	403, Galaxy Heights,		
Navi Mumbe	Telephone N	0. 959405	8128
Academic Qualification	PHD, MSCIT, SET, B	sed.	
QUALIFICATION	UNIVERSITY / DEPARTMENT	CLASS	YR. OF PASSING
PAD	JJT University	_	2018
MSCIT	NMU, Jalgaon	2nd Merit	2008
BEd	NMU, Jalgaon	Distinction	2006
BSCIT	NMU, Jalgoon	Fiest	2004
Designation :	Coordinator		
Date of Appointment :			
Period of Service :			
Teacher's Signature :	- Tustus		
Principal's Signature :			

### LIST OF SUBJECT TEACHERS FOR CLASS :\_\_\_\_\_

Sr. No.	Teachers	Subject Taught
17	AWP - TYITA	AWP
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Period	Time	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
-	7.30-8.20			AWP Back	RPA	AWP Peel TYA	
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# Teacher's Time Table

Period	Time	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
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2	8.20-9.10	ANTHA	Г	T-427-6 T-757	TYITA	MSZI-2 HCI	LYYA LYTST
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4	10.20-11-10	TYIFB	MSIT-2 HCI	MSTT-2 HCT			MST1-2 HCT
2	11.10-12.00						M&IT-2 HCI
9							
7							3



Teacher

### Course Outcome:

On successful completion of this course, student should be able to:

- Understand the MS.NET framework, to use the features of .NET Framework along with the features of C# such as C# programming basics, Objects and Types, Inheritance.
- Demonstrate the use of Web forms and make use of Web controls for building web applications.
- To Make use of the web pages using Styles, Themes, and Master Pages.
- Evaluate dynamic web application by using the ADO .Net for Database Connectivity.
- Improve the web application by using XML, AJAX with collaborating Security aspects.

Month	Topics to Be Covered
Jun-23	Introducing .NET: The .NET Framework, C#, VB, and the .NET Languages, The Common Language Runtime, The .NET Class Library.  The C# Language: C# Language Basics, Variables and Data Types, Variable Operations, Object-Based Manipulation, Conditional Logic, Loops, Methods. Types, Objects, and Namespaces: The Basics About Classes, Building a Basic Class, Value Types and Reference Types, Understanding Namespaces and Assemblies, Advanced Class Programming (TM: PPT and Case Studies)
Jul-23	Web Form Fundamentals: Writing Code, Using the Code-Behind Class, Adding Event Handlers, Understanding the Anatomy of an ASP.NET Application, Introducing Server Controls, Using the Page Class, Using Application Events, Configuring an ASP.NET Application. Form Controls: Stepping Up to Web Controls, Web Control Classes, List Controls, Table Controls, Web Control Events and AutoPostBack,  Validation: Understanding Validation, Using the Validation Controls, Rich Controls, The Calendar, The AdRotator, Pages with Multiple Views, User Controls and Graphics, User Controls, Dynamic Graphics, The Chart Control, Website Navigation: Site Maps, URL Mapping and Routing, The SiteMapPath Control, The TreeView Control, The Menu control. (TM: PPT and Case Studies)
Sept 9 Aug-23	Error Handling, Logging, and Tracing: Avoiding Common Errors, Understanding Exception Handling, Handling Exceptions, Throwing Your Own Exceptions, Using Page Tracing State Management: Understanding the Problem of State, Using View State, Transferring Information Between Pages, Using Cookies, Managing Session State, Configuring Session State, Using Application State, Comparing State Management Options Styles, Themes, and Master Pages: Styles, Themes, Master Page Basics, Advanced Master Pages (TM: PPT and Case Studies)
Nov-23 & Dec- 23	ADO.NET Fundamentals: Understanding Databases, Configuring Your Database, Understanding SQL Basics, Understanding the Data Provider Model, Using Direct Data Access, Using Disconnected Data Access. Data Binding: Introducing Data Binding, Using Single-Value Data Binding, Using Repeated-Value Data Binding, Working with Data Source Controls  The Data Controls: The GridView, Formatting the GridView, selecting a GridView Row, Editing with the GridView, Sorting and Paging the GridView, Using GridView Templates, The DetailsView and FormView, XML: XML Explained, The XML Classes, XML Validation, XML Display and Transforms. Security Fundamentals: Understanding Security Requirements, Authentication and Authorization: Forms Authentication, Windows Authentication. ASP.NET AJAX: Understanding Ajax, Using Partial Refreshes, Using Progress Notification, Implementing Timed Refreshes, Working with the ASP.NET AJAX Control Toolkit (TM: PPT and Case Studies)

Co-ordinato

### M. Sc. 1T Semester III

### Subject: Robotics Process Automation

### Course Outcome:

On successful completion of this course, student should be able to:

- Understand the mechanism of business process and can provide the solution in an optimize way.
- Understand the features use for interacting with database plugins.
- Use the plug-ins and other controls used for process automation.
- Use and handle the different events, debugging and managing the errors,
- Test and deploy the automated process.

Month	Topics to Be Covered
July-23	Robotic Process Automation: Scope and techniques of automation, About UiPath
Aug-23	Sequence, Flowchart, and Control Flow: Sequencing the workflow, Activities, Control flow, various types of loops, and decision making. Step-by-step example using Sequence and Flowchart, Step-by-step example using Sequence and Control flow.
Sept-23	Taking Control of the Controls: Finding and attaching windows, Finding the control. Techniques for waiting for a control. Act on controls – mouse and keyboard activities, Working with UiExplorer, Handling events, Revisit recorder, Screen Scraping, When to use OCR, Types of OCR available, How to use OCR. Avoiding typical failure points  Tame that Application with Plugins and Extensions: Terminal plugin, SAP automation, Java plugin, Citrix automation, Mail plugin, PDF plugin, Web integration, Excel and Word plugins, Credential management, Extensions – Java, Chrome, Firefox, and Silverlight (TM: VIDEO, PPT and Case Studies)
Oct-23	Handling User Events and Assistant Bots: What are assistant bots?, Monitoring system event triggers, Hotkey trigger, Mouse trigger, System trigger, Monitoring image and element triggers. An example of monitoring email. Example of monitoring a copying event and blocking it. Launching an assistant bot on a keyboard event Exception Handling, Debugging, and Logging: Exception handling, Common exceptions and ways to handle them, Logging and taking screenshots, Debugging techniques, Collecting crash dumps, Error reporting  (TM: VIDEO, PPT and Case Studies)
Nov-23	Managing and Maintaining the Code: Project organization, Nesting workflows, Reusability of workflows, Commenting techniques, State Machine, When to use Flowcharts, State Machines, or Sequences, Using config files and examples of a config file, Integrating a TFS server  Deploying and Maintaining the Bot: Publishing using publish utility, Overview of Orchestration Server, Using Orchestration Server to control bots, Using Orchestration Server to deploy bots, License management, Publishing and managing updates  (TM: VIDEO, PPT and Case Studies)

Co-ordinator

### TY BSc. IT - Semester VI Information Technology Service Management Course Objectives: ng Describe the key principles of IT service management Outline the important processes of IT service management. Demonstrate the comprehension of a framework of IT service management. Analyze an IT service organization in terms of processes and functions and to discuss the roles involved in IT service management. Practice IT asset and service cataloging also to draft a component in an IT service management agreement. Topics to Be Covered Month IT Service Management: Introduction, What is service management? What are services? Business Process, Principles of Service management: Specialization and Coordination, The agency principle, Encapsulation, Principles of systems, The Dec-23 service Life Cycle, Functions and processes across the life cycle. (TM: PDF, PPT and Case Studies) Service Strategy Principles: Value creation, Service Assets, Service Provider Service Structures, Service Strategy Principles. Service Strategy: Define the market, Develop the offerings, Develop Strategic Assets, Prepare for execution. Challenges, Critical Success factors and risks: Complexity, Coordination and Control, Preserving value, Effectiveness in measurement, Risks. Service Design: Fundamentals, Service Design Principles: Goals, Balanced Design, Identifying Service requirements, identifying and documenting business requirements and drivers, Design activities, Design aspects, Subsequent design activities, Design constraints, Service oriented architecture, Business Service Jan-24 Management, Service Design Models Service Design Processes: Service Catalogue Management, Service Level Management, Capacity Management, Availability Management, IT Service Management, Information Security Management, Supplier Continuity Management Challenges, Critical Success factors and risks: Challenges, Risks Service Transition: Fundamentals, Service Transition Principles: Principles Supporting Service Transition, Policies for Service Transition (TM: PDF, PPT and Case Studies) Service Transition Processes: Transition planning and support, Change Management, Service Asses Configuration Management, Service and Deployment Management, Service Validation and Testing, Evaluation, Knowledge Management. Challenges, Critical Success factors and risks: Challenges, Critical Success factors, Risks, Service Transition under difficult Conditions. Service Operation: Fundamentals, Service Operation Principles: Functions, Feb-24 groups, teams, departments and divisions, a chieving balance in service operations,

activities of processes covered in other lifecycle phases.
(TM: PDF, PPT and Case Studies)

Co-ordinator

Providing service, Operation staff involvement in service design and service

Service Operation Processes: Event Management, Incident Management, Request fulfilment, Problem Management, Access Management, Operational

transition, Operational Health, Communication, Documentation

Perincipal

Challenges, Critical Success factors and risks: Challenges, Critical Success factors, Risks Continual Service Improvement(CSI) Principles: CSI Approach, CSI and organizational change, Ownership, CSI register, External and Internal drivers, Service level management, Knowledge management, The Deming cycle, Service Measurement, IT governance, Frameworks, models, standards and quality Systems, CSI inputs and outputs. CSI Process: The seven-step improvement process. CSI Methods nad Techniques: Methods and techniques, Assessments, benchmarking, Service Measurement, Metrics, Return on Investment, Service reporting, CSI and offer service management processes. Organising for CSI: Organisational development, Functions, roles, Customer Engagement, Responsibility model - RACI, Competence and training. Technology considerations: Tools to support CSI activities. Implementing CSI: Critical Considerations for implementing CSI, The start, Governance, CSI and organisational change, Communication Strategy and Plan (TM: PDF, PPT and Case Studies)			
Continual Service Improvement(CSI) Principles: CSI Approach, CSI and organizational change, Ownership, CSI register, External and Internal drivers, Service level management, Knowledge management, The Deming cycle, Service Measurement, IT governance, Frameworks, models, standards and quality CSI Process: The seven-step improvement process. CSI Methods nad Techniques: Methods and techniques, Assessments, benchmarking, Service Measurement, Metrics, Return on Investment, Service reporting, CSI and ofter service management processes. Organising for CSI: Organisational development, Functions, roles, Customer Engagement, Responsibility model - RACI, Competence and training.  Technology considerations: Tools to support CSI activities. Implementing CSI: Critical Considerations for implementing CSI, The start, Governance, CSI and organisational change, Communication Strategy and Plan  (TM: PDF, PPT and Case Studies)		free terms and the principle of the state of	2.0
(TM: FDF, FPT and Case Studies)	Mar-24	Continual Service Improvement(CSI) Principles: CSI Approach, CSI and organizational change, Ownership, CSI register, External and Internal drivers, Service level management, Knowledge management, The Deming cycle, Service Measurement, IT governance, Frameworks, models, standards and quality Systems, CSI inputs and outputs.  CSI Process: The seven-step improvement process. CSI Methods nad Techniques: Methods and techniques, Assessments, benchmarking, Service Measurement, Metrics, Return on Investment, Service reporting, CSI and other service management processes, Organising for CSI: Organisational development, Functions, roles, Customer Engagement, Responsibility model - RACI, Competence and training.  Technology considerations: Tools to support CSI activities. Implementing CSI: Critical Considerations for implementing CSI. The start Governance CSI and	
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### Subject: Human Computer Interaction

Course Objectives:

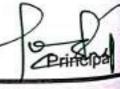
On successful completion of this course, student should be able to:

- Understand the important aspects of implementation of human-computer interfaces.
- 2. Identify the various tools and techniques for interface analysis, design, and evaluation.
- 3. Identify the impact of usable interfaces in the acceptance and performance utilization of information systems

Month	Topics to Be Covered
Feb-23	The Interaction: Models of interaction, Design Focus, Frameworks and HCI, Ergonomics, Interaction styles, Elements of the WIMP interface, Interactivity Paradigms: Introduction, Paradigms for interaction.  Interaction design basics: What is design?, The process of design, User focus, Cultural probes, Navigation design, the big button trap, Modes, Screen design and layout, Alignment and layout matters, Checking screen colors, Iteration and prototyping  HCI in the software process: The software life cycle, Usability engineering, Iterative design and prototyping, Prototyping in practice, Design rationale  Design: Principles to support usability, Standards, Guidelines, Golden rules and heuristics, HCI patterns  Implementation support: Elements of windowing systems, Programming the application, Going with the grain, Using toolkits, User interface management systems (TM: PPT and Case Studies)
Mar-23	Evaluation techniques: What is evaluation?, Goals of evaluation, Evaluation through expert analysis, Evaluation through user participation, Choosing an evaluation method Universal design: Universal design principles, Multi-modal interaction, Designing websites for screen readers, Choosing the right kind of speech, Designing for diversity User support: Requirements of user support, Approaches to user support, Adaptive help systems, Designing user support systems  Cognitive models: Goal and task hierarchies, Linguistic models, The challenge of display-based systems, Physical and device models, Cognitive architectures  Socio-organizational issues and stakeholder requirements: Organizational issues, Capturing requirements  Communication and collaboration models: Face-to-face communication, Conversation, Text-based communication, Group working  (TM: PPT and Case Studies)
Apr-23	Task analysis: Differences between task analysis and other techniques, Task decomposition, Knowledge-based analysis, Entity-relationship-based techniques, Sources of information and data collection, Uses of task analysis  Dialog notations and design: What is dialog?, Dialog design notations, Diagrammatic notations, Textual dialog notations, Dialog semantics, Dialog analysis and design Models of the system: Standard formalisms, Interaction models, Continuous behavior Modeling rich interaction: Status-event analysis, Rich contexts, Low intention and sensor-based interaction (TM: PPT and Case Studies)

Teacher

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Date	Class & Time	Subject Taught	Topics Covered	Signature
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13-6-28	TYB - 7.30	AMA	CLS, BCL, MSIL, GIT, GC	Share
14-6-28	- AYT	AMP	. Net Languages, Visual Studio Features	The same of the sa
154-23	T48- 7.30	AWP	C# Language basics, validble of Date	S. S
15-6-23	TVA. 8.20	AWP	Assignment & Initializees	/
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23-6-23 744	5.30	AWA	Toddabase connectivity demo	Chief.
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26-623 TYA	4 8.20	AWA	Operators, mothed preameters	S. S.
27-6-23 TYA	4 10.20	AWA	method overloading Delegate	1200
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30-623 TYA	4 10.20	AWP	TYPS, Objects & namespaces	The same
30663 748	11.10	AWA	Bosics of Class, Ruilding class	Jan Jan
1-7-3 TYB	7.36	AWP	Attendos, Access Specifiess	The same
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8-7-3	TYIT- A8.20	AWA	Class pergeamm
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# STATEMENT OF TOTAL SESSIONS ENGAGED (TERM - II)

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Coordinator

### **Teacher's Leave Record**

Day	Date	Reason for Leave	Type of Leave	Teacher's Signature	Principal's Signature
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Jeuknesday	12-07-23	persond	ш	TUBLE	
Thursday	03-8-23	Sick Leaven	SL	Tuens	
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### BUNTS SANGHA'S S M SHETTY COLLEGE OF SCIENCE, COMMERCE & MANAGEMENT STUDIES POWAI, MUMBAI - 400 076.

PERMANENTLY AFFILIATED TO UNIVERSITY OF MUMBAI IMC - RBNQ Merit Certificate ISO 21001 : 2018 Certified

## TEACHER'S WORK DIARY (YEAR 2023 - 2024)

Teacher's Name _N	DHI CHANDORKAR.			
Class Teacher of		Section :	ACHO	uketing)
Residential Address _	F-102, Jal Vayu Vihar,	Seel.	A, Po	wai
	Telephor	ne No.	19676	14337
Academic Qualification	on B. Sc (CS), MBA, NE	T., Par	. Phb.	
QUALIFICATION	UNIVERSITY / DEPARTMENT		CLASS	YR. OF PASSING
MBA	D.A.V.U, Indose		7	1997.
B.Sc (CS)	DAVV, Indore		エ	1995
Designation : Date of Appointment : Period of Service : Teacher's Signature :	Coordinator 1 Clars 27/07/2010 13 years.	Inchar	ge (As	el Prof.)
rincipal's Signature:				

# LIST OF SUBJECT TEACHERS FOR CLASS: TUBMS-A.

Sr. No.	Teachers	Subject Taught
1.	Nielli Chandorkar	CEPR.
2.	Logi Seinath.	Logistics & SCH
3.	Stelli Salve.	Ecomm. & Dig. MH
4.	Ashoini Levadiga.	Dales & Dist Mgul
5.	Dr. Vijay Vichwarkama	
6.	John Menezen.	CRM.

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(First Term)

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# Teacher's Time Table

Period	Time	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
-	7:30 - 8:20 CUBHS B	SYBHS B	SYBMS A	MBMSA	1	FUBUS A	FUBUS A FUBMS A
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# CORPORATE COMMUNICATION AND PUBLIC RELATIONS

TYBMS (SEM 5)

	instina:
June	Foundation of Corporate Communication: Introduction, Meaning, Scope of corporate communication, Corporate Communication in India, Need/ Relevance of Corporate Communication in Contemporary Scenario. Need/ Relevance of Corporate Communication in Contemporary Scenario. Corporate Identity: Meaning and Features, Corporate Image: Meaning, Factors Influencing Corporate Image, Corporate Reputation. Introduction to Media Laws
July	Mass Media Laws: Defamation, Activity - CASE DISCUSSION Invasion of Privacy, Copyright Act, Activity - CREATIVE COMMONS Invasion of Privacy, Copyright Act, Activity - CREATIVE COMMONS Invasion of Privacy, RTI, Importance of Ethics in Corporate Communication, Corporate Communication and Professional Code of Ethics Understanding Public Relations: Introduction, Meaning, Essentials, Objective, Scope, Significance Understanding Public Relations: Introduction, Meaning, Essentials, Objective, Scope, Significance Understanding Public Relations: Public Relations in India, of Public Relations, Growth of Public Relations. Social and Cultural, Economic, Political and Legal Issues. Systems Theory, Situational Theory, Social Exchange Theory, Diffusion Theory Functions of Corporate Communication and Public Relations: Introduction, Importance of Media Relations, Sources of Media Information, Building Effective Media Relations, Principles of Good Media Relations. Introduction, Sources of Employee Communications, Organizing Employee Communications, Benefits of Good Employee Communications
August	Functions of Corporate Communication and Public Relations:  Steps in Implementing An Effective Employee Communications Programme, Role of Management in Employee Communications. Introduction, Impact of Crisis, Role of Communication in Crisis, Guidelines for Handling Crisis, Trust Building.  Financial Communication: Introduction, Tracing the Growth of Financial Communication in India, Audiences for Financial Communication, Financial Advertising. Presentations on PR of Businesses
September	Emerging Technology in Corporate Communication and Public Relations: Introduction, Today's Communication Technology, Importance of Technology to Corporate Communication, Functions of Communication Technology in Corporate Communication, Types of Communication Technology, New Media: Web Conferencing, Really Simple Syndication (RSS)
Course Outcome	Define the concepts of corporate communications and public relations and their elements     Explain ethics and legal aspects of communication and scope of corporate communication     Analyze evolution of communication and apply different forms of communication within and outside a businesses     Decide communication plans in business situations and develop corporate online content
Fools Used for eaching	Power Point Presentation, Google Classroom, Quizzes, Videos for case studies, Tools for Video making

Teacher Signature

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MONTH June	Business Policy-Meaning, Nature, Importance. Strategy-Meaning, Definition. Strategic Management-Meaning, Definition, Importance, Strategic management. Process & Levels of Strategy and Concept and importance of Strategic Business Units (SBU's). Strategic Intent - Mission, Vision, Goals, Objective, Plans.
July	Strategy Formulation- Environment Analysis and Scanning (SWOT)  Activity: SWOTERS/PERSONAL SWOT  Corporate Level Strategy (Stability, Growth, Retrenchment, Integration and Internationalization).  Business Level Strategy(Cost Leadership, Differentiation, Focus)  Functional Level Strategy(R & D, HR, Finance, Marketing, Production)  Presentations BMS WEEKLY
August	Strategic Implementation Models of Strategy making.  Strategic Analysis & Choices & Implementation: BCG Matrix, Activity on BCG - Portfolio, GE 9 Cell, Porter 5 Forces, 7S Frame  Work Implementation: Meaning, Steps and Implementation at Project, Process, Structural, Behavioural, Functional level.  Presentations BMS WEEKLY
September	Strategic Evaluation & Control – Meaning, Steps of Evaluation & Techniques of Control Synergy: Concept, Types, evaluation of Synergy. Synergy as a Component of Strategy & its Relevance. Change Management – Elementary Concept
Course Outcome	Define concepts like strategy, strategic management, strategic intent, types of strategies and business environment     Explain and compare concepts like environmental components, levels of intents, stages of strategic management and types of strategies     Applying models in strategic choice and management and utilize ther to understand the strategies of organizations     Evaluation of strategies and develop strategic plans for different types.
ools Used for	Power Point Presentation, Google Classroom, Quizzes, Videos for case stud News paper reading

Teacher Signature

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### FOUNDATION OF HUMAN SKILLS FYBMS (SEM 1)

	LESSON PLAN
MONTH	
JULY	Motivation at working an organisational set up: A.Maslow Need Heirachy, F. Hertzberg
	Dual Factor, Mc.Gregor theory X and theory Y.  Ways of motivating through carrot (positive reinforcement) and stick (negative reinforcement) at workplace.
AUGUST	Organizational Culture: Characteristics of organizational culture, Types, functions and barriers of organizational culture, Ways of creating and maintaining effective organization culture Organisational Development and work stress: Need for organisational development, OD Techniques, Stress, types of stress, Causes and consequences of job stress, Ways for coping up with job stress Organisational change and creativity: Concepts of organisational change, Factors leading/influencing organisational change, Kurt Lewins model of organisational change and development. Video Screening on Organizational Change. Students Creating one minute videos to enhance creativity
SEPTEMBER	Organisational change and creativity: Creativity and qualities of a creative person, Ways of enhancing creativity for effective decision making, Creative problem solving.  Organizational processes and system: Power and politics: nature, bases of power, politics nature, types, causes of organizational politics, political games.
OCTOBER	Organizational conflicts and resolution: Conflict features, types, causes leading to organizational conflicts, levels of conflicts, ways to resolve conflicts through five conflicts resolution strategies with outcomes.
Course Outcome	<ul> <li>Define, memorize and explain individual and group behaviour and factors influencing it</li> <li>Compare and identify different learning, personality and other factor influencing behaviour</li> <li>Evaluate and understand different theories on Motivation and Personality</li> <li>Apply knowledge of the factors influencing human behaviour to find our means for better individual performance in an organization</li> </ul>
ools Used I	Power Point Presentation, Google Classroom, Quizzes, Videos for case studies

Teacher Signature

Coordinator

Principal

# BUNTS SANGHA'S S.M. SHETTY COLLEGE OF SCIENCE, COMMERCE & MANAGEMENT STUDIES PRINCIPLES OF MARKETING (FYBMS – SEM ID AV 2022 24

MONTH	(FYBMS – SEM II) AY 2023-24
NOVEMBER & DECEMBER	marketing The dry
JANUARY	Marketing Environment, Marketing research: Meaning, features, Importance of marketing research. Types of marketing research: Product research; Sales research; consumer/customer research; production research
FEBRUARY	MIS: Meaning, features and Importance, Consumer Behaviour: Meaning, feature, importance, factors affecting Consumer Behaviour. Marketing mix: Meaning —elements of Marketing Mix. Product-product mix-product line lifecycle-product planning — New product development- failure of new product-levels of product. Branding —Packing and packaging — role and importance. Pricing — objectives- factors influencing pricing policy and Pricing strategy.
MARCH	Physical distribution – meaning – factor affecting channel selection-types of marketing channels Promotion – meaning and significance of promotion. Promotion tools (brief) Segmentation – meaning, importance, basis Targeting – meaning, types Positioning – meaning – strategies
APRIL	New trends in marketing - E-marketing, Internet marketing and marketing using Social network, Social marketing/Relationship marketing
	COURSE OUTCOME
COI	To understand basics of marketing and its concepts
CO2	To learn the environment in which marketer works and how its extracts and uses information
CO3	To understand in detail the concept of marketing mix
CO4	Γο get introduced to segmentation, targeting and latest trends in marketing
Tools used	Powerpoint, videos, case study, discussion, capsule activities

Subject Incharge

Coordinator

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### BUNTS SANGHA'S

### S.M. SHETTY COLLEGE OF SCIENCE, COMMERCE & MANAGEMENT STUDIES RUSINESS RESEARCH METHODS (SYBMS - SEM IV) AY 2023-24

MONTH	LESSON PLAN
NOVEMBER	Introduction to the paper, relevance of research. Introduction to research, importance in business and for society. Characteristics of Good Research, Type of research. Stages in research process, Identifying research problem, Research design—Meaning, Definition, Need and Importance, Steps in research design Activity: How to Write a Research Paper (Experiential Learning)
DECEMBER	Concepts in Research: Variables, Hypothesis-Meaning, Nature, Significance, Types of Hypothesis, Sources. (PPT)  Activity: Practicing Null and Alternative hypothesis – CASE STUDIES
V	Sampling— meaning Of sample and sampling, techniques for sampling i)Non Probability Sampling—Convenient, Judgment, Quota, Snow ball ii) Probability—Simple Random, Stratified, Cluster, Multi Stage  Activity: Initiating Research Paper Writing
JANUARY	Types of data and sources-Primary and Secondary data sources Methods of collection of primary data, Processing of data:  i) Editing- field and office editing, ii)coding- meaning and essentials, iii) tabulation - note (PPT)
FEBRUARY	Analysis of data-Meaning, Purpose, types.  Interpretation of data-Essentials, importance and Significance of processing data, Multivariate analysis—concept only, Testing of hypothesis—concept and problems—i)chi square test, ii) Zandt-test (for large and small sample)
MARCH	Report writing – i) Meaning, importance, functions of reports, essential of a good report, content of report, steps in writing a report, types of reports, Footnotes and Bibliography (PPT), Ethics and research, Objectivity, Confidentiality and anonymity in Research, Plagiarism
	COURSE OUTCOME
COI	To understand significance of ethics and ethical practices in businesses which are indispensable for progress of a country
CO2	To learn the applicability of ethics in functional areas like marketing, finance an human resource management
CO3	To understand the theory, need, models and practices of Corporate Governance.
CO4	To study the ethical business practices, CSR and Corporate Governance practice by various organizations
Tools used	Powerpoint, videos, case study, discussion, capsule activities

### BUNTS SANGHA'S

### S.M. SHETTY COLLEGE OF SCIENCE, COMMERCE & MANAGEMENT STUDIES MEDIA PLANNING AND MANAGEMENT

(TYBMS - SEM VI) AY 2023-24

MONTH	(TYBMS – SEM VI) AY 2023-24 LESSON PLAN
DECEMBER	Meaning & Features of Media, Role of media in consumer decision making and for business  Meaning of Media Planning, Scope, Elements, Media Planning Process,, Factors Influencing Media Planning Decisions
JANUARY	Media Planning, Role and Importance of Media in Consumer Buying Decision, Role of Media Planner, Challenges of Media Planning Organization Structure of Media Company, Regulatory framework, Media Research: Meaning, Role and Importance Sources of Media Research: Audit Bureau of Circulation, Press Audits, NRS/IRS, Businessmen's Readership Survey, TRP, National Television Study, ADMAR Satellite Cable Network Study, Reach and Coverage Study, CIB Listenership Survey Introduction to Media Mix: Meaning, Need, Identifying Audience for Mass Media, Factors Affecting Media Mix Decision, Types of Media Mix Decisions: Broad Media Classes, Media Vehicles, Media Units, Deciding Ideal Media Mix
FEBRUARY	Media Choices: details of Print Media, Television, Radio, Out of Home (OOH), Emerging Media, Media Strategy: Meaning, Need, Situation Analysis, Formulating Media Strategies: Defining the Target Group, Market Prioritization, Media Weights, Media Mix, Media Scheduling.
MARCH	Media Budget: Meaning, Factors to be considered while Framing a Budget: Advertising Task, Competitive Framework, Market Dominance, Market Coverage, Media Cost, Market Task, Pricing, Frequency of Purchase, Importance of Media Budget, Methods of Setting Media Budget, Media Buying, Media Scheduling
APRIL	Media Measurement: Basic Metrics, Television Metrics, Radio Metrics, Print Metrics, OOH Metrics, Benchmarking Metrics, Plan Metrics, Evaluating Media Buys, Evaluating Television Media Buying, Evaluating Print Media Buying, Evaluating Other Media Buys
	COURSE OUTCOME
CO1	To define Media, Media Mix, Strategies and budget
CO2	To compare and explain different media and apply this knowledge for media strategies
CO3	To examine appropriate media mix based on budgeting and buying strategies
CO4	To estimate the performance of media wise advertisement
Tools used	Powerpoint, videos, case study, discussion, capsule activities

Subject Incharge

Coordinator

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Principal

Teacher

### **Teacher's Leave Record**

Day	Date	Reason for Leave	Type of Leave	Teacher's Signature	Principal's Signature
Mon	12/6/23	Nor Well	SL	ys-	
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#### BUNTS SANGHA'S S M SHETTY COLLEGE OF SCIENCE, COMMERCE & MANAGEMENT STUDIES

POWAI, MUMBAI - 400 076.

PERMANENTLY AFFILIATED TO UNIVERSITY OF MUMBAI IMC - RBNQ Merit Certificate ISO 21001 : 2018 Certified

#### TEACHER'S WORK DIARY (YEAR 2023 - 2024)

Residential Address _	Telephone No	9820244	608
Academic Qualification			
QUALIFICATION	UNIVERSITY / DEPARTMENT	CLASS	YR. OF PASSING
MBA	IGNOU		2015
МА	Pune University	Tind	2003
PAOM	symbiosis - Pune	I#	1997
SET	Markeling Management		2017
Designation :	10D 20/6/2011		
Period of Service :	12 years		
eacher's Signature :	Dalpane.		*0
Principal's Signature :			

#### LIST OF SUBJECT TEACHERS FOR CLASS : TYBAN MC

Sr. No.	Teachers	Subject Taught
1.	Asst-Prof. Kalpana Rai Menan	Brand Building
	9	Advt. R MR+ Research
2.	Asst and Jagarti Mahayan	Derect MK+ & Ecommerc
	0 0	consumer Behavior.
3.	Ms Smita Jain	Copywaiting
4.	Ms. Niksha Joshi	social Media MKt.
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(First Term)

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# Teacher's Time Table

Period	Time	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
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# Semester / Term Syllabus Planning

#### TEACHING-LEARNING PLAN FOR THE ACADEMIC YEAR 2023-24 SEMESTER I, SUBJECT: CURRENT AFFAIRS COURSE: FY BAMMC

COI	To examine current developments in various fields
CO2	To discuss burning issues covered in the media  To analyze the basic concepts of politics, and economics in order to understand the relevance of related
	To analyze the basic concepts of politics, and news.  To illustrate and evaluate the basic concepts of environment and technology so that students can grass.
CO4	To illustrate and evaluate the basic concepts of critical the relevance of related news.

MONTH	TEACHING-LEARNING PLAN
July Zuly Aug.	<ul> <li>Unit 1- Current National stories -Three political stories of national importance,         Three political stories of national importance, Political leaders: news makers of         the season, (Brief profile of any three), One dominating economic /business         news, One dominating environment news stories, One story of current         importance from any other genre</li> <li>Unit 2- Polity and governance- Ministries of Government of India, Autonomous         government bodies. Ministry of Home Affairs-Enforcement Organizations Internal         Security, Police. Communal tensions- Review of latest episodes of communal tensions.         The tensions in I&amp;K- Background, Political players, Update on the current situation.</li> </ul>
August -Unit 3 UN Sept	<ul> <li>Unit 4- Maharashtra Issues- Political parties reach and challenges, An update on the current political dynamics of Maharashtra, News relating to the marginalized and displaced tribes, The latest news on floods and drought unemployment, health issues, etc, Update two ongoing state projects</li> </ul>
September oct ·	<ul> <li>Unit 5- Technology Mobile Application for Journalists Mobile apps help in content creation, Examples of Mobile apps used by journalists worldwide</li> <li>Artificial Intelligence &amp; Content Automation Tools - Introduction to Al and data science, Introduction to Content Automation tools, Examples of content automation tools in content, Creation Introduction to Augmented Reality&amp; Virtual Reality in Media Augmented Reality</li> <li>Introduction to Virtual Reality, Examples of Augmented Reality games and apps Examples of Virtual Reality news websites worldwide</li> <li>Digital Gaming Industry Introduction to Digital Gaming Industry</li> <li>Digital gaming in India Overview of Indian digital gaming</li> </ul>
Teaching	Twenty minutes of newspaper reading and discussion in every lecture

Teacher

Coordinator

Principal

TEACHING-LEARNING PLAN FOR THE ACADEMIC YEAR 2023-24 SEMESTER I, SUBJECT: FOUNDATION COURSE COURSE: FY BAMMC

COI	To identify and understand if
CO2	To identify and understand the overview of Indian Society.
CO3	To interpret the constitution of India.
CO4	To analyze the socio economic problems of India.  To evaluate the political problems of India.

MONTH	TEACHING LEADING
July	Unit 1 – Overview of Indian Society
	Understand the multi-cultural discovery
	Understand the multi-cultural diversity of Indian society through its demographic composition; population distributions and the society of Indian society through its demographic composition; population distributions and the society of Indian society through its demographic composition; population distributions and the society of Indian society through its demographic composition; population distributions and the society of Indian society through its demographic composition; population distributions and the society of Indian society through its demographic composition; population distributions are society through its demographic composition; population distributions are society through its demographic composition.
	composition: population distribution according to religion, caste, and gender;     Appreciate the concent of linewist.
	Appreciate the concept of linguistic diversity in relation to the Indian situation: Understand regional assistation.
	situation;Understand regional variations according to rural, urban and tribal
	Understanding the concept of diversity as difference.     Unit 2. Concept of Diversity as difference.
August	Unit 2- Concept of Disparity 1
	Understand the concept of dispusits
	Understand the concept of disparity as arising out of stratification and inequality;     Explore the disparities assistance of the disparity as arising out of stratification and inequality;
	Explore the disparities arising out of gender with special reference to  violence against women, female for similar to the special reference to
	violence against women, female foeticide (declining sex ratio), and portrayal of women in media;
	Appreciate the inequalities faced by people with disabilities and understand the issues of people with physical and provided in the inequalities.
	issues of people with physical and mental disabilities.     Unit 3- Concept of Disparity 2
	Examine inequalities manifested due to the second sec
	Examine inequalities manifested due to the caste system and inter-group conflicts arising thereof: Understand inter-group conflicts
	arising thereof; Understand inter-group conflicts arising out of
	<ul> <li>communalism; Examine the causes and effects of conflicts arising out of regionalism and linguistic differences.</li> </ul>
September	Unit 4- The Indian Constitution
	<ul> <li>Philosophy of the Constitution as set out in the Preamble; The structure of the Constitution-the Preamble, Main Body and Schedules;</li> </ul>
	Fundamental Duties of the Indian Citizen: telegrapes page 2
	- and the middle of the middle chizen, tolerance, beace and
	<ul> <li>communal harmony as crucial values in strengthening the social fabric of Indian society; Basic features of the Constitution.</li> </ul>
October	
October	office of the control
	The party system in Indian politics; Local self- government in urban and rural areas; the 73rd and 74th Amendment and the initial self- government in urban and rural areas;
	the 73rd and 74th Amendments and their implications for inclusive politics; Role and significance of women in politics.
	Unit 6 – Growing Social Problems in India :
	Substance abuse- impact on youth & challenges for the future     HIV/AIDS appropriate the future
	b. HIV/AIDS- awareness, prevention, treatment and services
	c. Problems of the elderly- causes, implications and response
	d. Issue of child labour- magnitude, causes, effects and response
	e. Child abuse- effects and ways to prevent
	f. Trafficking of women- causes, effects and response.
	Note: 15 lectures will be allotted for project guidance
	Unit Number 6 will not be assessed for the Semester End Exam
Teaching	<ul> <li>1. Power Point Presentation, 2. Class Discussion, 3. News Articles Discussion, 4.</li> </ul>
Methods	Concept related Videos, 5. Group Discussions. 6. Group Projects

Teacher

Coordinator

Principal Ley

### TEACHING-LEARNING PLAN FOR THE ACADEMIC YEAR 2023-24 SEMESTER V, SUBJECT: ADVERTISING AND MARKETING RESEARCH COURSE: TYBAMMC

COI	To understand the analytical abilities and research skills
CO3	To co-relate the foundations of Research and addience analysis that is important to
CO4	To integrate the scope and techniques of Advertising and Marketing research, and their utility.

MONTH	TEACHING-LEARNING PLAN
June	<ul> <li>Unit 1Fundamentals of Research - Concepts, Objectives, Stages</li> <li>Literature review, Statement of the problem</li> <li>Aims and objectives' of the study, Relevant Research questions</li> <li>Unit 2 Research design , types , survey instrument,</li> <li>Unit 3 Preparing Questionnaire: Survey instruments, Designing the questioning using projective technique for qualitative research</li> </ul>
July	Unit 3 Questionnaire design using attitude measurement scale for quantitative research Unit 4 Sampling Process of Sampling Methods of Sampling: Probability, Non Probability Sampling Unit 9 Advertising Research, Copy Research, Copy Testing Measure. Pretesting
August	Unit 9 Pre testing and post testing tools     Unit 9 Psychological rating scales     Unit 10 Marketing research, Product research     New product development, Pricing Research, Packaging Research
September	<ul> <li>Unit 5: Data sheet and data processing</li> <li>Unit 6: Data analysis and presentation - mode, mean, median, , Range, Variance, Standard deviation, Kurtosis, and Skewness, multivariate</li> <li>Unit 7: Methods of Data Analysis</li> <li>Unit 8 Report writing</li> </ul>
Teaching Methods	1. Power Point Presentation, 2. Class Discussion, 3. Concept related Videos, 5. Group Discussions, Presentations, 6. Research Paper Writing, 7 Survey





Principal Life

#### TEACHING-LEARNING PLAN FOR THE ACADEMIC YEAR 2023-24 SEMESTER V SUBJECT: BRAND BUILDING COURSE: TYBAMMC

CO1	To understand the awareness and growing importance of Brand Building
CO2	To explain how to build, sustain and grow brands
CO3	To examine various new ways of building brands
CO4	To evaluate about the global perspective of brand building.

MONTH	TEACHING-LEARNING PLAN
June	<ul> <li>Unit 1 .Introduction to Brand Building.</li> <li>Introduction Meaning, Product v/s Brand. Why brand matters</li> <li>Process of Branding, Types of brand,</li> <li>Brand building blocks, Guidelines for effective branding, Brand Elements</li> <li>Unit 1.2 Brand Identity: Core &amp; Extended Identity,</li> <li>Four identity perspective and Identity traps, Brand Personality</li> <li>Big 5, User imagery.</li> <li>Unit 1.3 Brand Personality, Brand Personality Models, The Big Five</li> <li>Brand Positioning: Product class, Consumer segmentation, Perceptual mapping, Brand benefits and attributes, Corner-stones of positioning strategy</li> </ul>
July	<ul> <li>Unit 2. 1Brand Leverage - Line Extension, Brand Extension, Moving Brand up / down, Co-branding</li> <li>Unit 2.2 Branding Strategies- Multi- branding, Mix branding, Hierarchy- Building, Equity at Different Hierarchy Levels, Brand Product</li> <li>Matrix, Brand Architecture- Breadth of a Branding Strategy, Depth of a Branding Strategy.</li> <li>Unit 2.3 Brand Equity &amp; Models: Elements/ Sources. Measurement.</li> </ul>
August	<ul> <li>Unit 2.3 Brand Equity &amp; Models: Models: Yand R – Graveyard model Brand Asset Valuator, Brand Equity Ten, Inter brand Equity brand</li> <li>Unit 3.1 Brand Imperative- Co-ordination across organization, Re-branding, revitalizing, Rural, Advertising and brands.</li> <li>Unit 3.2 Global Brands - Emergence of global brands, Advantages and</li> <li>Disadvantages, Global leadership brands and position, Globalization</li> <li>Unit 3.3. Corporate Image Building through Brands- Corporate Image in Contemporary Management, Advertising and Corporate Image</li> </ul>
September	<ul> <li>Unit 4.1 Brand Building through CSR - CSR as part of business environment management, How CSR activities can be used for Brand Building, ,Social activities other than CSR to enhance the brand</li> <li>Unit 4.2 Conception &amp; Growth - Important factors in conception and various stages of growth and maturity of brands with various case studies</li> <li>Unit 4.3 Branding in various sectors - Customer, Industrial, Retail and Service Brands</li> </ul>
Teaching Methods	1. Power Point Presentation, 2. Class Discussion, 3. Concept related Videos, 4. Group Discussions, Presentations, 5. Case studies as applicable.

Teacher

Coordinator

Principal

TEACHING-LEARNING PLAN FOR THE ACADEMIC YEAR 2023-24  III, SUBJECT: CORPORATE COMMUNICATION and PUBLIC RELATIONS COURSE: SY BAMMO  To develop basic understanding of the concepts of corporate communication and public
To develop basic understanding
To develop basic understanding relations.  To identify various elements of corporate communication and consider their roles in the consider the consideration and consideration the consideration the consideration the consideration the consideration that the consideration the consideration the consideration the consideration the consideration that the consideration the consideration the consideration that the consideration that the consideration the consideration that the consider
managing media organizations of corporate communication must be coordinated to
To analyse how various elements of communicate effectively in today's competitive world, communicate effectively in today's competitive world.  To apply critical understanding of the different practices associated with corporate communication with the latest trends and social media tools.
communication with the later
TEACHING-LEARNING PLAN (Unit I and II)
Unit 1. Introduction to Corporate Communication:- Meaning, Need and Scope of Corporate towards Indian Media.     1.2 Keys concept in Corporate communication - Corporate Identity, Corporate Image, Corporate Reputation and Management, Meaning, Advantages of Good Corporate Reputation.
<ul> <li>1.3 Ethics &amp; Law in Corporate Communication: Importance of Ethics in Corporate Communication, Professional Code of Ethics, Mass Media Laws: Corporate Communication, Professional Code of Ethics, Mass Media Laws: Defamation, Invasion of Privacy, Copyright Act, Cyber-crime and RTI.</li> <li>Unit 2 Understanding Public Relation, scope, trends, internal - external PR concept</li> </ul>
2.3 Theories and Tools of Public Relations : Grunting's ( 4 models), Pseudo-events, Publicity , Propaganda, Persuasion, Situational theory , Diffusion theory and various tools of Public Relations
Unit 3.1Media Relation: Introduction, Importance of Media Relations, Building Effective Media Relations, Principles of Good Media Relations, Media analysis and evaluation 3.2 Employee Communication: ,Introduction, Sources, Benefits, Steps in Implementing An Effective Employee Communications Programme, Role of

Unit 4 Emerging Trends and New Tools in PR Social media tools- Wlog, Article

Case Study 5 Live Campaign in college 6 PPT Presentation

1. Classroom Discussion 2 Mock Press Conference 3 Practical application, 4

Teacher

Teaching

Methods

Coordinator

marketing, newsletters, Story Telling, E PR

Principal

#### FY BAMMC- SEM II -INTRODUCTION TO ADVERTISING

Mont	h Topics 2023-24			
NOV-E	Unit 1- Introduction			
JANUAR	Unit 1.5- Theories -Stimulus theory, AIDA, Hierarchy, Means- End Theory Unit 2- Integrated marketing communication-Emergence, Role, Tools, Communication process, The IMC Planning Process, 2.2 - Print Media and Out-of Home Media-Basic concepts, Types of Newspapers advertising, 2.3 Broadcast Media - Radio, Television, Product Placement, 2.4 Public Relation 2.5 Sales Promotion and Direct marketing Unit 3- Creativity in advertising Introduction			
FEB MARCH	Unit 3- Creativity in advertising, Introduction, Importance of creative process, Creative strategy development Determining message theme, Big idea, positioning strategies, Types of appeals 3.2 -Role of different elements in ads. Logo, lingle, Company of the com			
MARCH	Slogan, tagline, illustration, Creating Radio commercial –Words, sounds, clarity, coherence etc.  3.3 - Elements of copy, Headline, Sub headline, Layout, Body copy, Types of copy and slogan, creating story board Unit 4. Types of advertising agency, department, careers and latest trends in advertising, Types of advertising agency 4.2Various departments in an agency 4.3 Latest trends Rural advertising, Ambush advertising, Internet advertising, email advertising Advertainment, advertorial, mobile advertising			
APRIL	EXAMS			
Teaching Tools	Group assignments during class, Study Material, PPT, Case Study, Group Discussions			
OURSE	<ol> <li>To provide the students with basic understanding of advertising, growth, importance and types.</li> <li>To understand effective advertising campaigns, tools, models.</li> <li>To comprehend the role of advertising, various departments, careers and creativity</li> <li>To provide students with various advertising trends, and future.</li> </ol>			

Teacher Signature

Co-ordinator Signature

#### FYBBI - BUSINESS COMMUNICATION 2021-22

Month	Topics
DEC	Presentation Skills     Presentations     Use of OHP     Effective use of Transparencies     How to make a Power-Point Presentation
DEC-JAN	<ul> <li>Group Communication</li> <li>Interviews: Group Discussion Preparing for an Interview, Types of Interviews – Selection, Appraisal, Grievance, Exit</li> <li>Meetings: Need and Importance of Meetings, Conduct of Meeting and Group Dynamics Role of the Chairperson, Role of the Participants, Drafting of Notice, Agenda and Resolutions</li> <li>Conference: Meaning and Importance of Conference Organizing a Conference Modern Methods: Video and Tele – Conferencing</li> <li>Public Relations: Meaning, Functions of PR Department, External and Internal Measures of PR</li> </ul>
FEB MARCH	Business Correspondence  Trade Letters: Order, Credit and Status Enquiry, Collection (just a brief introduction to be given)  Only following to be taught in detail:-  Letters of Inquiry, Letters of Complaints, Claims, Adjustments Sales Letters, promotional leaflets and fliers Consumer Grievance Letters, Letters under Right to Information (RTI) Act  Language and Writing Skills  Reports: Parts, Types, Feasibility Reports, Investigative Reports  Summarisation: Identification of main and supporting/sub points
APRIL	Presenting these in a cohesive manner  EXAMS
Teaching Tools	Group assignments during class, Study Material, PPT, Case Study, Group Discussions
COURSE OUTCOME	To provide students with tools that would help them communicate effectively.     Understanding crisp writing as part of Mass Communication     The ability to draw the essence of situations and develop clarity of thought.
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Teacher

Co-ordinator

#### SYBAMMC -SEM IV- MASS MEDIA RESEARCH 2021-22

Month	Topics
November DEC-JAN	Unit 1 Introduction to media and research - Relevance, Scope of Mass Media Research Role of research in the media Steps involved in the Research Process Qualitative and Quantitative Research
JAN FEB	Discovery of research problem, identifying dependent and independent variables, developing hypothesis Unit 2 Research Designs: a) Exploratory b) Descriptive and c) Causal. Unit 3 Data collection methodology a. Primary Data – Collection Methods b. Secondary Data Collection Methods c. Literature review Designing Questionnaire, Sampling, Data Tabulation
MARCH	Unit 4 Content analysis-Definition and uses b. Quantitative and Qualitative approach Steps in content analysis Unit 5 Research in Mass Media Unit 6 The Semiotics of the Mass Media
April	EXAMS
Teaching Tools	Study Material, PPT, Case Study, Real time survey, presentation, Group Discussions
COURSE	<ul> <li>To introduce students to debates in Research approaches and equip them with tools to carry on research</li> <li>To understand the scope and techniques of media research, their utility and limitations</li> </ul>

Teacher Signature

Co-ordinator Signature

#### TYBMM- SEM VI-BRAND MANAGEMENT 2021-22

Month	Unit 1.Introduction to Brand Management- Meaning of Brand, Branding,
JAN	Brand Importance of Branding to Consumers, Finding Vys Freducts, Scope of Branding, Branding Challenges and Opportunities, 1.2 Strategic Brand Management Process, Customer Based Brand Equity model (CBBE) 1.3 Brand Positioning: Basis of Brand Positioning, Brand Mantras Brand literaing and its characteristics
FEB	Unit 2 -Brand Elements, types, Integrated Marketing Programs 2.2.Personalising Experiential Marketing, One to One Marketing, Marketing Permission Marketing. Product Strategy: Perceived Quality and Relationship Marketing, Pricing Strategy: Setting Prices to Build Brand Equity Channel Strategy: Direct, Indirect Channels, Web Strategy 2.3 3.Cause Marketing to build brand equity - Meaning of Cause Marketing, Advantages, Green Marketing Building Global Customer Based Brand EquityUnit 3 Growing And Sustaining Brand Equity. The Brand Value Chain Model Value stages and implication, What to track, designing brand tracking
MARCH	Unit 3 GROWING AND SUSTAINING BRAND EQUITY 3.2 Brand Equity -Meaning, Importance, Objectives, Sources of Brand Equity, Brand Building including Brand Building, Blocks, Leveraging Secondary Brand Associations to Build Brand Equity 3.3 3.Measuring sources of Brand Equity - Qualitative Research Techniques: Brand Personality and Values: Quantitative Research Techniques: Brand Awareness:
APRIL	UNit 4 MEASURING AND INTERPRETING BRAND PERFORMANCE  1.Brand Performance and Management - Global Branding  Strategies ,Brand Audit, Role of Brand Managers  2.Brand Communication - Online Brand Promotions, Role of Brand  Ambassadors , Celebrities , Loyalty Program  3.Managing Brands over Geographical Boundaries- Global Marketing  Program, advantages and disadvantages
May	EXAM
eaching ools	Class discussion, case study, presentation
OURSE	To understand the awareness and growing importance of brand management.  2. To know how to build, sustain and grow brands  3. To know the various sources of brand equity.  4. To know about the global perspective of brand management

Teacher Signature

Co-ordinator Signature

#### TYBMM- SEM VI-ADVERTISING & SALES PROMOTION

Month	Topics 2023-24
JAN	UNIT 1- Introduction to Sales Promotion, role, scope, Reasons for the Increase in Sales Promotion, Consumer franchise building versus non franchise building promotions  1.2 - Theories in Sales Promotion: Push, Pull, Combination  1.3 - Psychological theories behind sales promotion-Reciprocation, Social Proof, Foot-in-the-Door Technique, Door-in-the-Face Technique, Loss Aversion, Social Norms Marketing, High, Medium, low
FEB	Unit 2 -Methods of consumer oriented sales promotion  2.2 -Methods of trade oriented sales promotion  2.3 - Methods of sales force oriented sales promotion
MARCH	Unit 3 Study and Analyse Sales Promotion campaigns of major brands Three loyalty programs, Three consumer oriented sales promotion, trade oriented sales promotion, sales force oriented sales promotion
APRIL	UNit 4 : Predicting Sales Promotion Effects 4.2 - Steps in designing sales promotion campaign 4.3 Coordinating Sales Promotion & Advertising 4.4 Sales Promotion abuse
May	EXAM
Teaching Tools	Class discussion, case study, presentation
COURSE OUTCOME	To understand the awareness and growing importance of brand management.  2. To know how to build, sustain and grow brands  3. To know the various sources of brand equity.  4. To know about the global perspective of brand management

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# Work Diary

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#### BUNTS SANGHA'S S M SHETTY COLLEGE OF SCIENCE, COMMERCE & MANAGEMENT STUDIES POWAI, MUMBAI - 400 076.

PERMANENTLY AFFILIATED TO UNIVERSITY OF MUMBAI IMC - RBNQ Merit Certificate

ISO 21001 : 2018 Certified

# TEACHER'S WORK DIARY (YEAR 2023 - 2024)

JOHN A. MENEZES		
T.Y. B.COM. A Section	:	
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	MUMBAL UNIVERSITY  ASSISTANT PROFESSOR  09th JUNE, 2014	T.Y. B.COM. A Section:  B-202, RIDDHI SIDDHI CH3 LTD. NEAR  TROL PUMP, BHANDUP(W). 986705  On M.COM. M.PHIL., UGC-NET; MAH-SET  UNIVERSITY/DEPARTMENT CLASS  MUMBAI UNIVERSITY FIRST  MUMBAI UNIVERSITY FIRST  ASSISTANT PROFESSOR  09th JUNE, 2014

#### LIST OF SUBJECT TEACHERS FOR CLASS : TYBCOM A

Sr. No.	Teachers	Subject Taught
01.	Ms Priya Nadar	MHRM
02.	Dr. Liji Santosh	Business Economics
03.	Mr. Virendra Singh	Financial Accounting
04.	CS Sandesha Shelty	Cost Accounting
05.	Mr. John Menezes	Direct & Indirect Tax
06.	Ms. Avneet Kaw	Computer Systems & App
07.	Ms. Ashwini Devaduga	Export Mauketing
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Period	Time	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
-	7.30-8.20	Tax (TYBAF)	1	TAX (TYBAF)	1	COM (I)	COM (I) TAX (SYR COMA) (TYBCOM A)
2	8.20 -9.10 am	Research Meth. (TYBBI)	TAX (TVBCOM A)	(TVIBCOM A) (SVBCOM A) (TVBAF)	TAX (TYBAF)	Manayars)	(SVBCOM B) (SVBCOM B)
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20	11.10 to 12.00pm	1	Research Meth. (TYBBI)	1			
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# Teacher's Time Table

Period	Time	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
-	7-30 -8.20	TAX (TYRCOM R)	RESERROR	SYBCOM A	1	TAX (TVBAF)	(TYBAF) (SYBCOM A)
2	8.20- 9.10	TAX (TYBCOM A)		(TYBCOM A) (TYBCOM B) (TYBAP) BY (TYBAP)	TAX (TVBAF).	EVBCOM B	TAX (TYBAF)
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#### S.Y.B.COM. - SEM. III

# COMMERCE - III (MANAGEMENT: FUNCTIONS AND CHALLENGES)

COURSE OUTCOMES:

- To understand the terms, concepts, evolution and approaches to Management To understand the terms, concepts, evolution and approaches
   To evaluate planning and decision making through its process, components and techniques
   To evaluate planning and decision making through the process, components and techniques
- 3. To outline the concepts of organizing for effective delegation and departmentation
- 4. Mapping the concept of directing, control systems and techniques of controlling in management

	Topics to be covered
MONTH	
JUNE 2023	· Management - Concept, Petrons
2023	Evolution of Management Thoughts     Classical Approach: Scientific Management – F.W.Taylor's Contribution     Classical Organization Theory: Henri Fayol's Principles     Classical: Human Relations Approach – Elton Mayo's Hawthorne
	experiments
JULY 2023	Modern Management Approach—Peter Drucker's Dimensions of Management, Indian Management Thoughts: Origin & Significance of Indian Ethos to Management.
	Module II. Planning and Decision making:
	Planning - Steps, Importance, Components, Coordination     M.B.O -Process, Advantages, Management By Exception- Advantages;     Management Information System- Concept, Components
AUGUST	Decision Making - Techniques, Essentials of a Sound Decision Making, Impact of Technology on Decision Making
2023	N. I. I. W. Oining:
	Module III. Organizing:  • Departmentation-Meaning -Bases, Span of Management- Factors Influence Span of Management, Tall and Flat Organization.
	Delication Bringings of
	<ul> <li>Delegation of Authority- Process, Barriers to Delegation, Principles of Effective Delegation. Decentralization: Factors Influencing Decentralization, Centralization v/s Decentralization.</li> </ul>
EPTEMBER 2023	Organizing-Steps, Organization Structures – Features of Line & Staff Organization, Matrix Organization , Virtual Organization, Formal v/s Informal Organization.
LVDD	
77.5	Module IV.Directing and Controlling:
	Motivation - Concept, Importance, Influencing factors.
The Property	Importance of Communication, Barriers to Effective Communication

Teacher

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#### Semester / Term Syllabus Planning

OCTOBER 2023

- Leadership- Concept, Functions, Styles, Qualities of a good leader.
- · Controlling Concept, Steps, Essen. Is of good control system, Techniques of Controlling -PERT, CPM, Budgetary Control, Management Audit.

#### T.Y.B.COM. - SEM. V DIRECT AND INDIRECT TAXES PAPER - I - DIRECT TAX

COURSE OUTCOMES:

- To explain the basic terms, residential status, taxable, excluded and exempted incomes
- To determine the residential status and scope of income of an individual
- To appraise the Heads of Income of an individual
- To understand deductions from total income and overall computation of taxable income
- 5. To determine the Total Income of an Individual

MONTH	Topics to be covered	É
JUNE 2023	1.1 Basic Terms: Assessee, Assessment, Annual value, Business, Capital Assets Income, Person, Previous Year, Transfer.      1.2Residential Status (S: 6) for Individual Assessee.	
JULY 2023	1.2 Scope of Total Income (S: 5)  1.3 Heads of Income  - Salary - Income from Other Sources	
AUGUST 2023	Income from House Properties     Capital Gains restricted to computation of Capital gain on transfer of residential house property only	
SEPTEMBER 2023	<ul> <li>Capital Gains restricted to computation of Capital gain on transfer of residential house property only</li> <li>Profit and Gain From Business</li> <li>Exclusions From Total Income (S: 10)</li> <li>Exclusion related to specified heads to be covered with relevant head.eg. Salary, Business Income, Capital Gain, Income from Other Sources</li> <li>1.4 Deduction from Total Income</li> <li>S 80 A, S 80C, 80CCC, 80D, 80DD, 80E, 80 U, 80 TTA</li> </ul>	
OCTOBER 2023	1.5 Computation of Total Income for Individual	

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#### T.Y.B.COM. (A & F) - SEM. V

### INDIRECT TAXES - GOODS AND SERVICE TAX ACT

- 1. To explain the important terms, documentation, GST Framework and Administration in India COURSE OUTCOMES: To explain the important terms, documentation, of tax, and determine the value of taxable
   To outline – input tax credit, levy and collection of tax, and determine the value of taxable
  - 3. To assess the value, time and place of supply for goods and services

  - To assess the value, time and place of supply
     To examine the eligibility and conditions for Input Tax Credit and determine tax liability

the liability for registration under GST under GST

MONTH	nine the liability for registration under GST  Topics to be covered  Topics to be covered
JUNE 2023	UNIT 1: Introduction to Indirect Taxation and GST  Basics for Taxation - Direct Taxes and Indirect Taxes - Features of Indirect Basics for Taxation - Direct Taxes and Indirect Taxes - Features of Indirect Basics for Taxation - Direct Taxes and Indirect Taxes - Features of Indirect Basics for Taxation - Direct Taxes and Indirect Taxes - Features of Indirect Basics for Taxation - Direct Taxes and Indirect Taxes - Features of Indirect Basics for Taxation - Direct Taxes and Indirect Taxes - Features of Indirect Basics for Taxation to Indirect Taxes - Features of Indirect Basics for Taxation and Indirect Taxes - Features of Indirect Basics for Taxation and Indirect Taxes - Features of Indirect Basics for Taxation and Indirect Taxes - Features of Indirect Basics for Taxation and Indirect Taxes - Features of Indirect Basics for Taxation and Indirect Taxes - Features of Indirect Basics for Taxation and Indirect Taxes - Features of Indirect Basics for Taxation and Indirect Taxes - Features of Indirect Basics for Taxation and Indirect Taxes - Features of Indirect Basics for Taxation and Indirect Taxes - Features of Indirect Basics for Taxation and Indirect Taxes - Features of Indirect Basics for Taxation and Indirect Taxes - Features of Indirect Basics for Taxation and Indirect Basics for Taxes and Indirect Basics for Taxes - Features of Indirect Basics for Taxes - Features - Features of Indirect Basics for Taxes - Features - Features of Indirect Basics for Taxes - Features - Features of Indirect Basics for Taxes - Features - Features of Indirect Basics for Taxes - Features of Indirect Basics for Taxes - Features - Features of Indirect Basics for Taxes - Features - Features of Indirect Basics for Taxes - Features - Features of Indirect Basics for Taxes - Features - Features of Indirect Basics for Taxes - Features - Features
	GST Council and GST Network Definitions under CGST Act
JULY	UNIT 6: Registration Registration - Persons liable for Registration, Persons not liable for Registration,
2023	Registration – Persons hable for Registration, Persons hable for Registration, Persons hable for Registration, Amendment, Cancellation and Procedure for Registration  Revocation of Registration
	UNIT 3: Concept of Supply
	Taxable Event Supply Value of Supply
AUGUST 2023	Place of Supply
2023	UNIT 2: Levy and Collection of GST  Charge of GST, Levy and Collection GST, Power to Grant Exemption, Negative list of GST, GST Rate Schedule for Goods and Services Composite and Mixed Supplies under GST
SEPTEMBER 2023	UNIT 3: Concept of Supply Time of Supply
1	UNIT 4: Documentation Tax Invoices, Credit and Debit notes

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OCTOBER 2023

UNIT 5: Input Tax Credit and Computation of GST

Eligibility and conditions for taking Input Tax Credit Apportionment of credit & Blocked credits Credit in special circumstances Computation of GST under Inter State supplies and Intra State Supplies

Month

#### Topics to be covered

#### T.Y.B.B.I. (SEM. V) RESEARCH METHODOLOGY

#### COURSE OUTCOMES:

- To familiarize the learners with basic of research, research design, research techniques, hypothesis, sampling and the research process
- Learners will have adequate knowledge about sources of data collection and the ability to collect relevant data
- 3. To evaluate the methods of Data Collection, Processing and statistical analysis reporting
- Learners will develop an understanding of application of statistical techniques on the raw data collected.
- Learners will demonstrate an understanding and of research reports enabling them to formulate research synopsis and report

MONTH	Topics to be covered
JUNE 2023	Meaning, Objectives and Importance of Research     Types of Research     Research Process.     Characteristics of Good Research
JULY 2023	Hypothesis-Meaning, Nature, Significance, Types and Sources.     Research Design—Meaning, Definition, Need and Importance, Steps,     Scope and Essentials of a Good Research Design.     Sampling—a) Meaning of Sample and Sampling,     b)Methods of Sampling     Non-Probability Sampling—Convenient, Judgment, Quota, Snow ball     Probability—Simple Random, Stratified, Cluster, Multi Stage.
AUGUST 2023	Processing of Data- Meaning & Essentials of i) Editing ii) Coding iii)     Tabulation     Analysis of Data-Meaning, Purpose, Types.     Interpretation of Data-Essentials, Importance, Significance and Descriptive Analysis
SEPTEMBER 2023	Testing of hypothesis One Sample T- Test, ANOVA, F- test, Chi Square and Paired Sample Test
	Unit V. Research Report: Report writing – i) Meaning, Importance, Structure

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#### T.Y.B.M.S. (SEM. V) CUSTOMER RELATIONSHIP MANAGEMENT

#### COURSE OUTCOMES:

- 1. To outline the terms, concepts, customer relations and relationship marketing in CRM
- 2. To identify CRM Marketing Initiatives, Customer Service and Data Management
- 3. To appraise the Strategies and Plans for effective Implementation and Evaluation of
- 4. To evaluate the recent trends and new horizons in CRM

MONTH	Topics to be covered
JUNE 2023	Module I. Introduction to Customer Relationship Management:  Concept, Evolution of Customer Relationships: Customers as strangers, acquaintances, friends and partners
4	Objectives, Benefits of CRM to Customers and Organisations, Customer Profitability Segments, Components of CRM: Information, Process, Technology and People, Barriers to CRM
j	Relationship Marketing and CRM: Relationship Development Strategies: Organizational Pervasive Approach, Managing Customer Emotions, Brand Building through Relationship Marketing, Relationship Challenges
JULY 2023	Service Level Agreements  Module II. CRM Marketing Initiatives, Customer Service and Data  Management:  • CRM Marketing Initiatives: Cross-Selling and Up-Selling, Customer Retention, Behaviour Prediction, Customer Profitability and Value Modeling, Channel Optimization, Personalization and Event-Based Marketing
	CRM and Customer Service: Call Center and Customer Care: Call Routing, Contact Center Sales-Support, Web Based Self Service, Customer Satisfaction Measurement, Call-Scripting, Cyber Agents and Workforce Management
	CRM and Data Management: Types of Data: Reference Data, Transactional Data, Warehouse Data and Business View Data, Identifying Data Quality Issues, Planning and Getting Information Quality, Using Tools to Manage Data Types of Data Analysis: Online Analytical Processing (OLAP), Clickstream Analysis, Personalisation and Collaborative Filtering, Data Reporting
AUGUST 2023	Module III. CRM Strategy, Planning, Implementation and Evaluation:  • Understanding Customers: Customer Value, Customer Care, Company Profit Chain: Satisfaction, Loyalty, Retention and Profits
	Objectives of CRM Strategy, The CRM Strategy Cycle: Acquisition, Retention and Win Back, Complexities of CRM Strategy
	<ul> <li>Planning and Implementation of CRM: Business to Business CRM, Sales and CRM, Sales Force Automation, Sales Process/ Activity Management, Sales Territory Management, Contact Management, Lead Management, Configuration Support, Knowledge Management</li> </ul>
EPTEMBER 2023	CRM Implementation: Steps- Business Planning, Architecture and Design, Technology Selection, Development, Delivery and Measurement
	CRM Evaluation: Basic Measures: Service Quality, Customer Satisfaction and Loyalty, Company 3E Measures: Efficiency, Effectiveness and Employee Change

Teacher

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#### Semester / Term Syllabus Planning

Month	Topics to be covered
	Module IV. CRM New Horizons:  • e-CRM: Concept, Different Levels of E- CRM, Privacy in E-CRM:  • Software App for Customer Service:
OCTOBER 2023	Activity Management, Agent Management, Case Assignment, Contract Management, Customer Self Service, Email Response Management, Escalation, Inbound Communication Management, Invoicing, Outbound Communication Management, Queuing and Routing, Scheduling  • Social Networking and CRM  • Mobile-CRM  • CRM Trends, Challenges and Opportunities
	• Ethical Issues in CRM
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#### S.Y.B.COM. - COMMERCE - IV SEM. IV(PRODUCTION & FINANCE)

#### COURSE OUTCOMES:

- To explain the basic concepts of Production Management, Inventory Management and Finance
- To Outline Quality Management Costs, Tools, for effective Product and Service Quality Management
- 3. To analyse the framework of Financial System and Credit Rating in India
- 4. To appraise the recent trends in Finance and Startups

MONTH	Topics to be covered
NOVEMBER -	Module IProduction & Inventory Management
DECEMBER 2023	Production Management: Objectives, Scope Production Planning &Control: Steps, Importance
	Production Systems: Concept, Types - Continuous and Intermittent Productivity: Concept, Factors Influencing Productivity, Measures for improving Productivity.
	Inventory Management- Objectives, Inventory Control- Techniques.  Scientific Inventory Control System - Importance
JANUARY	Module II. Quality Management:
2024	Introduction to Quality: Dimensions of Quality,
	Cost of Quality: Types - Internal Failure Cost, External Failure Cost,
	Appraisal Cost, Prevention Cost, Quality Circle: Features.
	Quality Management Tools: TQM – Importance, Six Sigma – Process, ISC 9000 – Certification Procedure, Kaizen – Process
	Service Quality Management: Importance, SERVQUAL Model, Measures to improve service quality.
FEBRUARY	Module III. Indian Financial System
2024	Indian Financial Market: Structure, Primary Market – IPO Procedure Dematerialisation: Process, Role of Depositories: NSDL and CDSL SEBI: Functions of SEBI, Investors protection measures of SEBI. Stock Exchange – Functions, Speculators.
	Credit Rating: Advantages, Credit Rating Agencies in India - CRISIL, CARE, and ICRA
MARCH	Module IV. Recent Trends In Finance
2024	Mutual Funds- Advantages and Limitations, Types, Factors responsible fo growth of mutual funds - Systematic Investment Plan. Commodity Market: Categories, Derivatives Market: Types, Participants,
	Types of Derivative Instruments.
	Start-up Ventures -Concept, Sources of Funding, Micro Finance - Importance, Role of Self Help Groups.

Teacher

Coordinator

Principal

#### S.Y.B.A.F. - RESEARCH METHODOLOGY IN ACCOUNTING AND SEM. IV FINANCE

#### Course Outcome:

- To outline the basics of research, research design, hypothesis, research problem, induction and review of literature
- · To appraise on formulation of research design and hypothesis
- To evaluate the methods of Data Collection, Processing and statistical analysis reporting
- To demonstrate an understanding and of research reports enabling them to formulate research synopsis and report

MONTH	Topics to be covered
NOVEMBER - DECEMBER 2023	Module I. Introduction to Research  Introduction and meaning of research, Objectives of research, Features and Importance of research in Accounting and Finance, Objectives and Types of research - Basic, Applied, Descriptive, Analytical and Empirical Research.  Formulation of research problem: Meaning and Selection Review of Literature
JANUARY 2023	Meaning of Introduction, Need, and Goodresearch design. Hypothesis: Formulation, Sources, Importance and Types Different Research designs  Module III. Data Collection and Processing Data Collection: Introduction and meaning, types of data Primary data: Observation, Experimentation, Interview, Schedules, Survey,
FEBRUARY 2024	Questionnaires, Limitations of Primary data Secondary data: Sources and Limitations Factors affecting the choice of method of data collection. Sampling: Significance, Methods, Factors determining sample size Data Presentation: Significance in Research, Stages in Data Processing: Editing, Coding, Classification, Tabulation, Graphic Presentation
MARCH 2024	Module III. Data Collection and Processing  Statistical Analysis: Tools and Techniques, Measures of Central Tendency, Measures of Dispersion, Correlation Analysis and Regression Analysis. Use of computer and internet in data collection and processing  Module IV. Interpretation and Report Writing

Meaning and techniques of interpretation, Research Report Writing: Importance, Essentials, Structure/ layout, Types

Teacher

Co-Ordinator

Principarty

#### T.Y.B.COM. - DIRECT AND INDIRECT TAXES PAPER - II GOODS AND SERVICE TAX ACT SEM. VI COURSE OUTCOMES: To explain the important terms, scope of supply, registration, GST Framework and Administration and payment of Tax in India To understand – input tax credit, levy and collection of tax and determine value of taxable supply 3., To assess the value, time and place of supply for goods and services 4. To examine the eligibility and conditions for Input Tax Credit and determine tax liability under GST To determine the liability for registration under GST Topics to be covered MONTH 1.Introduction DECEMBER 2023 What is GST Need for GST Dual GST Model Definitions Section 2(17) Business Section 2(13) Consideration Section 2(45) Electronic Commerce Operator Section 2(52) Goods Section 2(56) India Section2 (78) Non taxable Supply Section 2(84) Person Section 2(90) Principal Supply Section 2(93) Recipient Section 2(98) Reverse charge Section 2(102) Services Section 2(105) Supplier Section 2(107) Taxable Person Section 2(108) Taxable Supply Goods & Services Tax Network (GSTN) 5. Registration under GST Law Persons not liable registration Compulsory registration Procedure for registration Deemed registration JANUARY Cancellation of registration 2024 3. Time, Place and Value of Supply Place of Supply Value of Supply

Teacher

Co-ordinator

Principal

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-	Composite and Mixed Supplies	-
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Teacher	Cø-ordinator	

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13/06/23	TYBB!	Research	Introduction, Discussion & Dissemination of Syllabus, Course outcomes & Paper Pattern	
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	TYBcom B (8-20-9-10)	Direct Tax	Integration, Discussion & Dissemination of Syllabus Course Outones & Paper Partern	Arrants
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15-6-23	SYBCOM B	Com. TI	Introduction discussion & Dissemination of Syllabus Course Currones & Paper Pattern	
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34			Work Diary	
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	(10.20 -11.10)	CRM	Components of CRM	
22/06/23	SYBCOM A & B (7:30 - 8:20)	Com. II)	Hawthorne Experiments - I,IL + II	20
	(820-9:10)	Wheet tox	Residental Status & Exceptions, Additionals	dring
	(9.10-10.00)	CRM	Session by Courselor	<b>P</b>
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(director)

Teacher

## Teacher's Leave Record

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